



Companies and Intellectual  
Property Commission  
a member of the dti group

## IMPACT OF LOADSHEDDING ON CIPC

Notice 41 of 2020

CIPC is committed to providing excellent customer service. The CIPC had to find new ways of work due to the Covid pandemic in South Africa and many staff have to work from home.

The current load shedding in the country has affected the ability of CIPC to reach all service turnaround times. It is also affecting the call centre's ability to render a service with the full staff complement, as computers and data are affected by the load shedding. If you are unable to reach the call centre, you are advised to log a ticket on the Enquiries system (<https://enquiries.cipc.co.za>) as an alternative.

We are doing our utmost to serve you, our clients to the best of our ability. Your patience and understanding in this regard will be appreciated.

Regards

**Adv R. Voller**

**Commissioner: CIPC**

**3 / 9 / 2020**

ISO 9001: 2008 Certified

The dti Campus (Block F - Entfufukweni), 77 Meintjies Street, Sunnyside, Pretoria | P O Box 429, Pretoria, 0001

Call Centre: 086 100 2472

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