Customer Notice

Withdrawal of annual returns system

The Companies and Intellectual Property Commission (CIPC) recently upgraded the annual returns system. However, there are technical problems that continue to beset the system and have an impact on customer services. As a result CIPC will immediately withdraw the annual returns system for a period of a month. During this period customers will not be able to file annual returns. CIPC will embark on a review of the annual return system, which is envisaged to be completed by the end of July 2013.

As a result of the withdrawal of the annual returns system and its review CIPC will only effect final deregistration of non-compliant entities at the end of September 2013 as opposed to the end of June 2013.

CIPC has implemented a process to deal with enterprises that are currently in the re-instatement process. Customers who have enquiries regarding re-instatement process should send an email to a dedicated email address on annualreturns@cipc.co.za.

Customers and the public are urged to bear with CIPC as it strives to ultimately resolve the annual returns system problems and continues with the necessary implementation of its programme to upgrade the IT hardware and infrastructure. System downtimes at certain points will be necessary for the completion of the task. During this time, every effort will be made to minimise the negative impact on our customers.

Customers are advised to refer to the website on a regular basis.

Your patience and co-operation is appreciated.

Yours sincerely,

Rory Voller
Deputy Commissioner: CIPC
.../.../2013