NOTICE TO CUSTOMERS

SERVICE DELIVERY STANDARDS FOR MANUAL COR39 APPLICATIONS

CIPC would like to inform its customers that the service delivery standards (available on the website's home page on the left menu) for manual CoR39 will no longer be 15 working days as indicated on the CIPC's Service Delivery Standards, but will be 30 working days. This is due to the laborious nature of processing manual CoR39s.

Customers are therefore advised to file CoR39 applications electronically, as this process is much more efficient, quick and allows the customer to be in charge of their own data. While the electronic platform may still present some challenges relating to the release of passwords to unlock the company profiles, the electronic process remains the preferred method of submitting and processing of CoR39s.


Customers are encouraged to refer to CIPC's website, [www.cipc.co.za](http://www.cipc.co.za), regularly regarding important updates, upgrades and new developments.

CIPC appreciates your co-operation and patience as it strives to provide customer focused service delivery.

Yours sincerely,

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Commissioner: CIPC
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