

# New payment Solution

## Quick and Easy Way To Pay

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Companies and Intellectual  
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a member of **the dti** group

# New Online payment services

- CIPC strive to improve customer's services. As part of the process, CIPC will be introducing an additional payment method.
- In terms of this new payment solution, customers will be allowed to use Debit and Credit cards.
- The new payment solution will not affect current transactional processes that allows clients to deposit funds into their accounts.

## New payment Solution

- CIPC online payment solution is the convenient and cost-effective way for customer to select and pay for service via a secure portal - “pay-as-you-go.”
- Customers will be notified as and when this New Payment Solution is extended to other services

# Benefits of using Online payments (Credit/ Debit Cards)

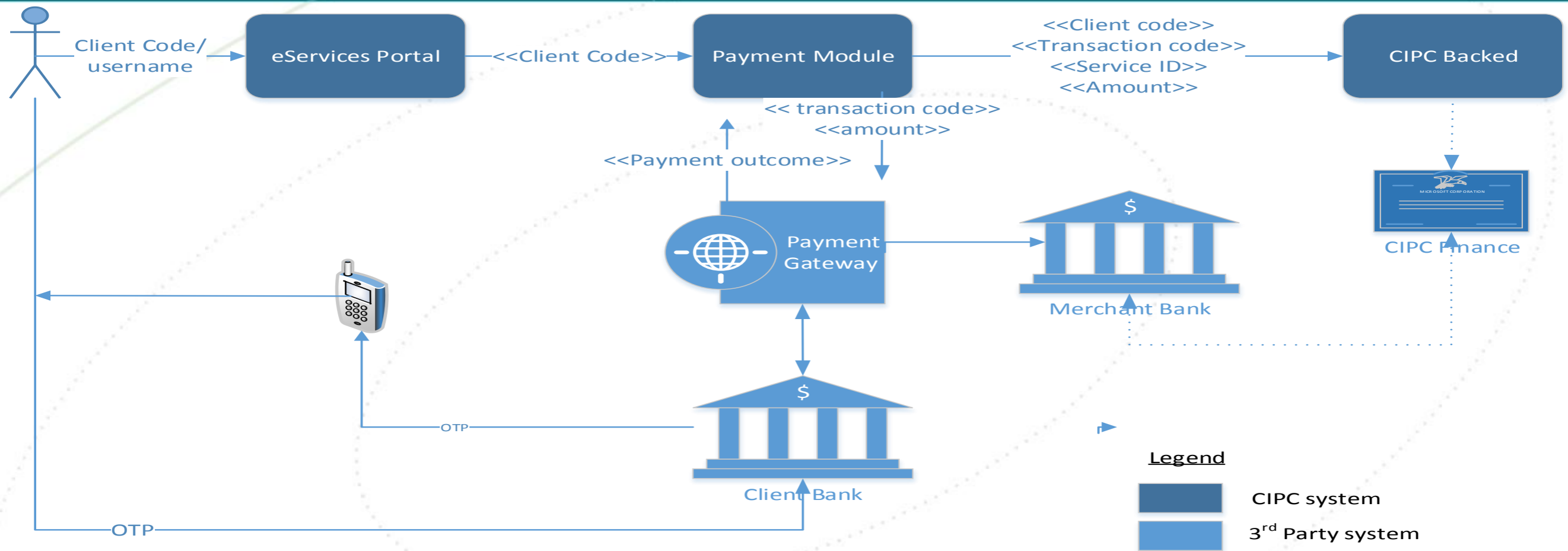
Real-time transactions will improve service delivery.

## **Benefits:**

- Unallocated/misallocated deposits
- Convenient and efficient – Pay online , any time , anywhere
- Secured transaction
- Your choice - Debit or Credit card payment methods
- Instant – immediate confirmation of payment

This eliminates unnecessary delays between the payment of the service and completion of the transaction.

# Process Flow - Online Payments



## What to remember:

- Only 3D secure enabled cards will be accepted.
- Familiarise yourself with CIPC terms and condition before proceeding with the lodgement.
- Disputes must first referred to CIPC.

## Accepted cards

- Visa
- Master Cards

“Pay-as-you-go” customer pays only for service(s) required.

Direct Deposit *will ultimately be discontinued*.

# Frequently Asked Questions

## **Will customers be able to use the existing declining balance account?**

Yes. However the declining balance payment method will be phased out gradually.

## **Who can use Online Payment Solution?**

All CIPC customers will be able to use Credit/ Debit Card to make payment for Annual Returns only .

## **How long does it take for payment to reflect?**

Customer pays only for service(s) selected and such payment reflects immediately upon transaction

## **Can I pay other services by Credit/ Debit Card?**

No, only Annual Return transaction can used this new payment solution for now.

## **What happens with my existing account balance?**

Existing balance will still be utilised for other services. However customers are discouraged from depositing excessive amounts into their customer accounts.

# QUESTIONS?

