



Companies and Intellectual
Property Commission

a member of the dli group

IMPORTANT NOTICE TO CUSTOMERS (Notice 14 of 2020)

CIPC CALL CENTRE ON CONONA VIRUS (COVID 19)

Following President Cyril Ramaphosa's declaration of the State of National Disaster due to the Corona Virus (COVID-19), government departments need to ensure all necessary precautions are in place to mitigate the spread of the pandemic amongst staff.

Due to the above mentioned, and in line with the Occupational Health and Safety Act, the CIPC call centre is taking precautionary measures. The CIPC Call centre will remain open to the public, but will be working in shifts to contain the spread of this virus. This may affect the holding time when customers call the call centre, as less agents will be available at a time to answer calls. Customers are advised to log tickets on the Enquiries system (<https://enquiries.cipc.co.za>) as an alternative.

CIPC apologises for any inconvenience caused during this trying times.

Regards

Adv R. Voller
Commissioner: CIPC

20/3 / 2020

ISO 9001: 2008 Certified

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