

DOMAIN NAME REGISTRATION

JANUARY 2018



Companies and Intellectual
Property Commission

a member of **the dti** group

CIPC & ZADNA

- In Public Interest to collaborate
- MOU in place
- ZADNA- Regulator under the Dept. of Telecommunications
- CIPC- now accredited as registrar of basic domain name registration
- Collaboration geared to promote ease of doing business
- Internal Collaboration- I & C, customer engagement and Trade Marks Units, Strategic Communication & CEC
- Communication - November 2017
- Low key Go-live 15 December 2017

Terms & Conditions

Domain Name Registration

1. CIPC customers should note that this service is purely to register a domain name. The domain name must be transferred to an accredited commercial registrar or ISP within 12 months of it having been registered through this CIPC platform.
2. For domain name updates, changes and internet related services, such as web and email hosting please consult an accredited commercial registrar or Internet Service Provider (ISP). A list of accredited registrars will be sent to your email address after registration
3. In order to minimize disputes, a domain name should be aligned to a company, close corporations or co-operative registered with CIPC, not an individual person.
4. A maximum of 5 domain names can be registered for each company.
5. A domain name will remain on the CIPC system only for a period of 12 months, after which it will go through a deletion process unless it is transferred to an accredited commercial registrar or Internet Service Provider (ISP).
6. The registration of a domain name is on a first come first serve basis

Terms and Conditions

7. The registration of a domain name does not equate to trade mark ownership. A domain name which is in conflict with a registered trade mark may not be registered unless the relevant company is also the registered proprietor of the trade mark. It is recommended that a basic trade mark search is conducted prior to registering a domain name through this platform (<http://esearch.cipc.co.za/>).
8. A registered domain name can be referred for dispute resolution by the proprietor of a registered trade mark. For information on the domain name dispute resolution process go to www.domaindisputes.co.za.
9. Once a domain name has been registered through CIPC it cannot be changed.
10. Registration fees for domain names registered through the CIPC platform are non-refundable.
11. Domain names registered through CIPC are not to be sold to a 3rd party.
12. Payment in relation to domain names is handled by ZACR, not CIPC. For queries related to payment please consult FAQ for ZARC's call centre number.
13. Payment in relation to a domain name is separate from all CIPC related payments. A customer will be directed to a separate account in order to fulfil a transaction related to a domain name. Only valid credit and debit cards will be accepted.

Welcome Letter

Dear CIPC Customer

Congratulations, your domain name has been successfully registered through CIPC.

In order to activate a web address e.g. www.xx.co.za or an email address e.g. info@xx.co.za you need to contact an accredited commercial registrar or Internet Service Provider (ISP) to transfer the domain name to them.

A list of accredited commercial registrars or ISPs located in the 9 provinces of South Africa can be found on <https://www.registry.net.za/accredited>. Accredited commercial registrars or ISPs will assist you with domain name support, updates, changes and internet related services, such as webhosting and e-mail services.

Kindly note that an annual renewal fee will be due in 365 days (i.e. 12 month's time). Your selected registrar will determine the annual renewal fee once the domain name has been transferred to it. Furthermore, your chosen accredited commercial registrar or ISP will also be responsible for providing you with renewal notifications, including the steps that must be taken to keep your domain name active. However, should you not hear from the accredited commercial registrar closer to the renewal date, please do make contact with them. You can also use [ZACR's WHOIS search tool](#) to check the registration status of your domain name and look up your commercial registrar's details.

Please take note that should the domain name remain on the CIPC database and not be transferred to an accredited commercial registrar before the end of 12 months, it will enter a deletion process and eventually again become available for registration by any other party.

Lastly, kindly note that once a domain name has been registered through CIPC it cannot be changed. You can only register another domain name and allow the unwanted domain name lapse after 12 months.

Registration fees for domain names registered through the CIPC platform are non-refundable.

For further questions kindly consult the attached FAQs or contact the ZACR Customer Support Centre on 011 314 0077

We wish you success in your commercial endeavors.

Kind Regards

domainnames@cipc.co.za

CIPC & ZADNA Collaboration

- Gives effect to ease of doing business
- Move towards a one stop shop
- Seamless services
- FAQ- Website
- ZACR Contact Centre
- domainnames@cipc.co.za

QUESTIONS???

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Thank you!