IMPORTANT NOTICE TO CUSTOMERS
(Notice 8 of 2020)

NON-RECEIPT OF EMAILS FROM CIPC

CIPC has noted that some clients do not get e-mails from CIPC for the various requests that are made for documents/password resets. This is caused by the respective email service providers (external to CIPC) that automatically block which is possibly identified/suspected to be spam e-mails - for security reasons.

To enable receipt of such e-mails, clients are advised to add CIPC to the “safe sender list” by making the changes as per the steps below:

Go to https://outlook.live.com (where “outlook” is the name of your respective service provider).

The same will apply to other service providers e.g. “yahoo”, “Hotmail” etc.)

- Sign into your account and click on the "Settings" icon in the top right of the screen
- From the list at the bottom, click on "View all Outlook Settings"
- From the list of options, under Junk Email, select "Safe Senders"
- Into the field marked "Enter a sender or domain here", enter the domain name: cipc.co.za and click on the plus icon
- To save, click on the "Save" icon to save the settings

Trust you will find the above in order

Regards
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25/02/2020

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