

CIPC SERVICE DELIVERY STANDARDS

PATENTS AND DESIGNS

Effective: 1 April 2017

On receipt of an application with complete and accurate information and sufficient funds in the relevant account, the CIPC will process 90% of the requests in each area within the **maximum period** indicated below:

Service offering	Service Standard	Process	Channel of filling applications	The link below will direct clients to query resolution process or system. The turnaround time for the resolution of queries is 10 working days.
Allocate an official application number to new patent or new design applications	3 working day of having received the application/s	http://www.cipc.co.za/index.php/trade-marks-patents-designs-copyright/patents/	http://www.cipc.co.za/index.php/notices/view/?upload_section_filter=2&displays=1&submit=Filter	http://enquiries.cipc.co.za
Issue patent or design registration certificate	44 working days (2 months) from the date of publication of the Notice of Acceptance in the Patent Journal	http://www.cipc.co.za/index.php/trade-marks-patents-designs-copyright/patents/	http://www.cipc.co.za/index.php/notices/view/?upload_section_filter=2&displays=1&submit=Filter	http://enquiries.cipc.co.za
Process applications for renewal of Patents and Designs	3 working days of receipt of the application	http://www.cipc.co.za/index.php/trade-	http://www.cipc.co.za/index.p	http://enquiries.cipc.co.za

