



Companies and Intellectual
Property Commission
a member of **the dtic** group

NOTICE TO CUSTOMERS (Notice 26 of 2022)

Department of Home Affairs system down time affecting ID verification on CIPC systems

Dear Customers

Kindly note that Department of Home Affairs (DHA) system is currently offline. CIPC systems are linked to DHA for ID verification on various processes. The following processes might be affected by the DHA system down time:

- Customer Registration,
- password reset,
- new company registration,
- BBBEE applications,
- director amendments and
- CC member changes;
- Annual return and filing of Financial Accountability Supplements FAS.

Customers trying to transact might receive error messages like ID number does not exist or cannot be verified. We are dependent on the availability of the DHA system, and there is no indication when this will be resolved.

We apologise for any inconvenience caused.

Yours faithfully,

Adv. Rory Voller
Commissioner: CIPC
Date: 13/09/2022