

# OPEN BID: REQUEST FOR BIDS: BID NUMBER: CIPC 19/2014/2015

**DESCRIPTION:** REQUEST FOR BIDS TO PROVIDE ONSITE MAINTENANCE AND SUPPORT FOR CIPC DATABASES FOR A PERIOD OF THIRTY SEVEN (37) MONTHS

Closing date: Closing time:

### 02 March 2015

11:00

Bid document will be available on Monday, 16 February 2015 and can be obtainable from:

- CIPC Website under Tenders, <u>www.cipc.co.za;</u>
- Requested electronically by e-mail: <u>Nmaqhula@cipc.co.za</u>

NB: No hard copies of bid documents will be issued from CIPC office.

A fee of R 100.00 is payable before receipt of the bid document, the proof of payment should accompany the submitted proposal. Failure to provide proof of payment will disqualify the bid. Payment details: Account Name: Companies and Intellectual Property Commission, Bank: ABSA Account Number: 4055272046

NB: Please use the name of supplier and bid number as a reference for payment. Contact Person: Ntombi Maqhula Office Hours: 08:00 – 15h00 (Monday to Friday) Tel: +27 (12) 394-45344 E-Mail: Nmaghula@cipc.co.za

Bids must be deposited / submitted in CIPC bid box on or before Monday, 02 March 2015 not later than 11:00am (South African Time). No late, electronic, scanned and faxed submissions / proposals will be accepted. The bid box is situated at: CIPC, Main reception, Entfutfukweni Building (Block "F"), 77 Meintjies Street, Sunnyside, "the dti" Campus, Pretoria. (*Request the security at the reception to assist in locating the bid box.*)

# TENDER DOCUMENTATION

- 1. Bidders should ensure that bids are delivered in time to the correct address. Late proposals will not be accepted for consideration.
- 2. All bids must be submitted on the official forms (not to be re-typed)
- 3. Bidders should ensure that bids are delivered timeously to the correct address, bids submitted by telegram, Facsimile or other similar apparatus will not be accepted for consideration.
- 4. This bid is inter alia subject to the general conditions of contract (GCC) and, if applicable, any other special conditions of contract.
- 5. The following particulars must be furnished.(failure to do so shall result in your bid being disqualified)

### 5.1 BIDDING STRUCTURE

Indicate the type of Bidding structure by marking with an 'X'		
Individual Bidder		
Joint Venture		
Consortium		
With Sub Contractors		
Other		

If Joint Venture or Consortium, indicate the name/s of the partners:	
Company Name	
Registration Number	
Vat registration Number	
Contact Person	
Telephone Number	
Fax Number	
Postal Address	
Physical Address	

If Individual:	
Name of Bidder	
Registration Number	
Vat registration Number	
Contact Person	
Telephone Number	
Mobile Number	
E-mail address	
Fax Number	
Postal Address	
Physical Address	

# 6. PLEASE SEE ATTACHED SBD (STANDARD BIDDING DOCUMENTS THAT NEED TO BE COMPLETED AND SUBMITTED) AND ATTACHMENTS

- Annexure A : SBD 1: INVITATION TO BID
- Annexure B : SBD 2: TAX CLEARANCE CERTIFICATE REQUIREMENTS
- ✤ Annexure C : SBD 3: PRICING SCHEDULE
- ✤ Annexure D : SBD 4: DECLARATION OF INTEREST
- Annexure E : SBD 6.1: PREFERENCE POINTS CLAIM
- ✤ Annexure F : SDD 8: DECLARATION OF INTEREST
- Annexure G : SBD 9: CERTIFICATE IF INDEPENDENT BID

### NB: Please see attached Technical Specification/ Terms Of Reference

Annexure H : Terms of reference(Specifications)

This gives you a clear indication of the scope of work and how it will be evaluated.

- 7. CONFIDENTIAL INFORMATION DISCLOSURE NOTICE.
  - 7.1 This document may contain confidential information that is the property of CIPC.
  - **7.2** .No part of the contents may be used, copied, disclosed or conveyed in whole or in part to any party in any manner whatsoever other than for preparing a proposal in response to this Bid, without prior written permission from CIPC.
  - 7.3 All copyrights and Intellectual Property herein vests with CIPC.

### 8. INTRODUCTION

- 8.1 **PURPOSE OF BID.**
- 8.1.1 The purpose of this RFB (request for bid) (is an invitation to potential suppliers (hereinafter referred to as "Bidders") to submit Bids for the items/products/solutions or services as detailed under Technical/solution specification or Terms of Reference.
- 8.2 **OBJECTIVES.**

- 8.2.1 Compliance with all relevant legislations and regulations.
- 8.2.2 Based on the Bids submitted and the outcome of the evaluation process according to the set evaluation criteria CIPC intends to select a preferred bidder/s with the view of concluding a service a service level agreement (SLA) with such successful bidder. The Bid will be evaluated in terms of the **PPPFA 90/10 preferential points system.**

### 8.3 **ENQUIRIES**

8.3.1 Should it be necessary for a bidder to obtain clarity on any matter arising from or referred to in this RFB document, please refer queries, **in writing**, to the contact person(s) listed below.Under no circumstances may any other employee within CIPC be approached for any information. Any such action might result in a disqualification of a response submitted in competition to the RFB. CIPC reserves the right to place responses to such queries on the website.

Mr Hans Mmako	Telephone	012 394-4344
	E-mail	<u>NMaqhula@cipc.co.za</u>

### 9. Definitions

- 9.1 The Companies and Intellectual Property Commission [hereinafter referred to as "CIPC"] was in terms of the provisions of the Public Finance Management Act (PFMA), established as a trading entity on 4 March 2002. Its formulation brought together the South African Companies Registration Office (SACRO) and the South African Patents and Trademarks Office (SAPTO), both former directorates of **the dti**.
- 9.2 CIPC, a trading entity within the Department of Trade and Industry, exists to register businesses and intellectual property rights, maintain related registers and develop information for disclosure to stakeholders.
- 9.3 "Acceptable Bid"-means any bid, which, in all respects complies with the specifications and conditions of the Request for bid as set out in this document.
- 9.4 "Acts" Means the Preferential Procurement Policy Framework Act. (Act No 5 of 2000).
- 9.5 **"Agent"** "– means a person mandated by another person ("the principal") to do business for and on behalf of or to represent in business transaction the principal, and thereby acquire rights for the principal against an organ of state and incur obligations binding the principal in favour of an organ of state.
- 9.6 "*Bid*" " means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of services or goods.
- 9.7 "Bidders" means any enterprise, consortium or person, partnership, company, close corporation, firm or any other form of enterprise or person, legal or natural, which has been invited by CIPC to submit a bid in response to this bid invitation.
- 9.8 "Client" means internal and external customers that participate in CIPC registration processes.
- 9.9 "Comparative Price" -- means the price after deduction or addition of non-firm price factors, unconditional discounts, etc.

- 9.10 **"Consortium"** means several entities joining forces as an umbrella entity to gain strategic collaborative advantage by combining their expertise, capital, efforts, skills and knowledge for the purpose of executing this tender.
- 9.11 *"Firm Price"* -means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition or abolition of customs or excise duty and any other duty, levy or tax which, in terms of a law or regulation is binding on the contractor and demonstrably has influence on the price of any supplies or the rendering cost of any service, for the execution of a contract.
- 9.12 "Goods" means any work, equipment, machinery, tools, materials or anything of whatever nature to be rendered to CIPRO or CIPC's delegate by the successful vendor in terms of this bid.
- 9.13 provided that a person who obtained South African citizenship on or after the coming to effect of the Interim Constitution is deemed not to be an HDI.
- 9.14 **"Hosting Partners"** means companies who entered into an agreement with CIPC in the areas of application management; application hosting, application service provision, and marketplace hosting are incorporated in this category.
- 9.15 **"Internal Collaboration" -** means collaborative arrangements within a group of companies or within various strategic business. units/subsidiaries/operating divisions in order to gain a strategic position whilst sharing resources, profits and losses as well as risks
- 9.16 **"Joint Ownership"** (also known as equity JVs) means the establishment by two parent companies of a child company for a specific task within which both parent companies invest in order to overcome the limited capabilities vested within them in order that they can both benefit from the combined investment.
- 9.17 *"Joint Venture" (Project)* means two or more businesses joining together under a contractual agreement to conduct a specific business enterprise with both parties sharing profit and losses. The venture is for one specific project only, rather than for a continuing business relationship as in a strategic alliance. It is about sharing risk with others and providing one or more missing and needed assets and competencies.
- 9.18 *"Licenses"* means conditional use of another party's intellectual property rights.
- 9.19 **"Management"** in relation to an enterprise or business, means an activity inclusive of control, and performed on a daily basis, by any person who is a principal executive officer of the company, by whatever name that person may be designated, and whether or not that person is a director.
- 9.20 "Non-firm Price(s)")" means all price(s) other than "firm" price(s).
- 9.21 "*Organ of State*" "- means a constitutional institution defined in the Public Finance Management Act, Act 1 of 1999.
- 9.22 "Person(s)" -)" refers to a natural and/or juristic person(s).

- 9.23 "*Rand Value*" means the total estimated value of a contract in Rand denomination, which is calculated at the time of proposal invitations and includes all applicable taxes and excise duties.
- 9.24 **"Successful Vendor"** means the organization or person with whom the order is placed or who is contracted to execute the work as detailed in the bid.
- 9.25 "*Prime Vendor*" means any person (natural or juristic) who forwards an acceptable proposal in response to this RFB with the intention of being the main contractor should the proposal be awarded to him/her.
- 9.26 **"Vendor Agent" -** means any person mandated by a prime vendor or consortium/joint venture to do business for and on behalf of, or to represent in a business transaction, the prime vendor and thereby acquire rights for the prime vendor or consortium/joint venture against CIPC or an organ of state and incur obligations binding the prime vendor or consortium/joint venture in favour of CIPC or an organ of state.
- 9.27 **"SMME"** bears the same meaning assigned to this expression in the National Small Business Act, 1996 (Act No. 102 of 1996).
- 9.28 "Service Partners" means any successful vendor who is awarded the proposal or who entered into an agreement with CIPC and/or its clients to offer consulting services in areas such as but not limited to, strategic e-business consulting, evaluation, implementation and continuous improvement or system integration.
- 9.29 "Support Partners" means any successful vendor who entered into partnership agreement with CIPC and/or its clients for the provision of support services to a specific solution.
- 9.30 **"Sub-Contracting"** means the primary contractor's assigning or leasing or making out work to, or employing another person to support such primary contractor in executing part of a project in terms of a contract.
- 9.31 "*Trust*" *means* the arrangement through which the property of one person is made over or bequeathed to a trustee to administer such property for the benefit of another person.
- 9.32 **"Trustee" -** means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

### **10. ACRONYMS AND ABBREVIATIONS**

I. The following acronyms and abbreviations are used in this proposal and must be similarly used in the proposal submitted in response and shall have the meaning ascribed thereto below.

Abbreviations/Acronyms	Description
BEE	Black Economic Empowerment.

СРІ	Consumer Price Index.	
COTS	Commercial of the shelf system	
DTI	Department of Trade and Industry	
HDI	Historically Disadvantaged Individuals	
EDMS	Electronic Document Management System	
IS	Information Systems	
ISO	International Standard Organization	
IT	Information Technology	
LAN	Local Area Network	
NIA	National Intelligence Agency	
OCR/ICR	Optical Character Recognition/Intellectual Character Recognition	
OEM	Original Equipment Manufacturer	
PPPFA	Preferential Procurement Policy Framework Act	
RFB	Request for Bid	
RFP	Request for Proposal	
RSA	Republic of South Africa	
SITA	State Information Technology Agency	
SLA	Service Level Agreement	
SW	Software	
WAN	Wide Area Network	
WF	Weighing factor	

# 11. GENERAL RULES AND INSTRUCTIONS.

### 11.1 CONFIDENTIALITY.

- 11.1.1The information contained in this document is of a confidential nature, and must only be used for purposes of responding to this RFB. This confidentiality clause extends to Bidder partners and/or implementation agents, whom the Bidder may decide to involve in preparing a response to this RFB.
- 11.1.2 For purposes of this process, the term "Confidential Information" shall include all technical and business

information, including, without limiting the generality of the foregoing, all secret knowledge and information (including any and all financial, commercial, market, technical, functional and scientific information, and information relating to a party's strategic objectives and planning and its past, present and future research and development), technical, functional and scientific requirements and specifications, data concerning business relationships, demonstrations, processes, machinery, know-how, architectural information, information contained in a party's software and associated material and documentation, plans, designs and drawings and all material of whatever description, whether subject to or protected by copyright, patent or trademark, registered or un-registered, or otherwise disclosed or communicated before or after the date of this process.

- 11.1.3 The receiving party shall not, during the period of validity of this process, or at any time thereafter, use or disclose, directly or indirectly, the confidential information of CIPC (even if received before the date of this process) to any person whether in the employment of the receiving party or not, who does not take part in the performance of this process.
- 11.1.4 The receiving party shall take all such steps as may be reasonably necessary to prevent CIPC's confidential information coming into the possession of unauthorised third parties. In protecting the receiving party's confidential information, CIPC shall use the same degree of care, which does not amount to less than a reasonable degree of care, to prevent the unauthorised use or disclosure of the confidential information as the receiving party uses to protect its own confidential information.
- 11.1.5 Any documentation, software or records relating to confidential information of CIPC, which comes into the possession of the receiving party during the period of validity of this process or at any time thereafter or which has so come into its possession before the period of validity of this process:
  - Shall be deemed to form part of the confidential information of CIPC.
  - Shall be deemed to be the property of CIPC.
  - shall not be copied, reproduced, published or circulated by the receiving party unless and to the extent that such copying is necessary for the performance of this process and all other processes as contemplated in; and
  - Shall be surrendered to CIPC on demand, and in any event on the termination of the investigations and negotiations, and the receiving party shall not retain any extracts.

### 11.2 News and press releases.

11.2.1 Bidders or their agents shall not make any news releases concerning this RFB or the awarding of the same or any resulting agreement(s) without the consent of, and then only in co-ordination with CIPC.

### 11.3 Precedence of documents.

- 11.3.1 **11.3.1** This RFB consists of a number of sections (see list). Where there is a contradiction in terms between the clauses, phrases, words, stipulations or terms and herein referred to generally as stipulations in this RFB and the stipulations in any other document attached hereto, or the RFB submitted hereto, the relevant stipulations in this RFB shall take precedence.
- 11.3.2 Where this RFB is silent on any matter, the relevant stipulations addressing such matter and which appears in the PPPFA shall take precedence. Vendors shall refrain from incorporating any additional stipulations in its proposal submitted in terms hereof other than in the form of a clearly marked recommendation that CIPC may in its sole discretion elect to import or to ignore. Any such inclusion shall not be used for any purpose of interpretation unless it has been so imported or acknowledged by CIPC.

11.3.3 It is acknowledged that all stipulations in the PPPFA are not equally applicable to all matters addressed in this RFB. It however remains the exclusive domain and election of CIPC as to which of these stipulations are applicable and to what extent. Vendors are hereby acknowledging that the decision of CIPC in this regard is final and binding. The onus to enquire and obtain clarity in this regard rests with the vendor(s). The vendor(s) shall take care to restrict its enquiries in this regard to the most reasonable interpretations required to ensure the necessary consensus.

### 11.4 PREFERENTIAL PROCUREMENT REFORM.

11.4.1 CIPC supports Black Economic Empowerment as an essential ingredient of its business. In accordance with government policy, CIPC insists that the private sector demonstrates its commitment and track record to Black Economic Empowerment in the areas of ownership (shareholding), skills transfer, employment equity and procurement practices (SMME Development) etc.

# 11.4.2 CIPC will apply the principles of the Preferential Procurement Policy Framework Act, (Act No. 5 of 2000) to this proposal.

- **11.4.3** Vendors shall complete the preference certificate attached to this proposal. In the case of a consortium and sub contractors, the preference certificate must be completed for each legal.
- 11.5 NATIONAL INDUSTRIAL PARTICIPATION PROGRAMME.

- 11.5.1 The Industrial Participation (IP) policy, which was endorsed by Cabinet on 30 April 1997, is applicable to contracts that have an imported content. This programme is intended to enable the DTI to negotiate obligation agreements, such as investments, joint ventures, sub-contracting, licensee production, export promotion, sourcing arrangements and research and development collaboration, with service that have imported content. Clearance must be obtained from the DTI prior the award of any bid that has imported content in excess of R10 million (ten million rands).
- 11.6 LANGUAGE
- **11.6.1** Bids shall be submitted in **English**.

### 11.7 Gender

11.7.1 Any word implying any gender shall be interpreted to imply all other genders.

### 11.8 HEADINGS

**11.8.1** Headings are incorporated into this proposal and submitted in response thereto, for ease of reference only and shall not form part thereof for any purpose of interpretation or for any other purpose.

### 11.9 SECURITY CLEARANCES.

11.9.1 Employees and sub-contractors of the vendors *may* be required to be in possession of valid security clearances to the level determined by NIA and/or CIPC commensurate with the nature of the project activities they are involved in. The cost of obtaining suitable clearances is for the account of the bidders. The vendors shall supply and maintain a list of personnel involved on the project indicating their clearance status.

### 11.10 FORMAL CONTRACT

- 11.10.1 This RFB, all the appended documentation and the proposal in response thereto read together, forms the basis for a formal contract to be negotiated and finalized between CIPC and the enterprise(s) to whom CIPC awards the bid in whole or in part.
- 11.10.2 a mere offer and acceptance shall not constitute a formal contract of any nature for any purpose between CIPC and any vendor.

### 11.11 INSTRUCTIONS FOR THE SUBMISSIONS OF A PROPOSAL.

- 11.11.1 One (1) original and one (1) copy and 1 (one) electronic copy (on CD) The CD version must be in electronic machine-readable format such as a Microsoft Office file (MS Word/PDF and/or Excel).of the Bid shall be submitted on the date of closure of the Bid.
- NB: Pricing/ costing schedule must be submitted in a separate sealed envelope.
- The original copy **MUST BE SIGNED IN INK** by an authorized employee, agent or representative of the bidder and each and every page of the proposal shall contain the initials of same signatories.

- Bidders shall submit proposal responses in accordance with the prescribed manner of submissions as specified above.
- Bids must be submitted in a prescribed response format herewith reflected as <u>Response Format</u>, and be sealed in an envelope.
- 11.11.1.1 Bidders shall submit proposal responses in accordance with the prescribed manner of submissions as specified above.
- 11.11.1.2 Bids must be submitted in a prescribed response format herewith reflected as <u>Response Format</u>, and be sealed in an envelope.
- 11.11.1.3 Bids must be deposited into CIPC's Bid Box on or before, Tuesday, 02 March 2015 not later than
   11h00. The Bid Box is situated at the Entfutfukweni Building, Block F, Ground Floor (Reception), The DTI Campus.
- 11.11.1.4 The physical size of the envelope must be limited to Depth = **750mm x Width = 380mm x Height** = **140mm** as the bid box aperture cannot accommodate larger sizes.
- 11.11.1.5 All Bids in this regard shall only be accepted if they have been placed in the bid box before or on the closing date and stipulated time.
- 11.11.1.6 Bids received after the time stipulated will not be considered.
- 11.11.1.7 Bid responses sent by post or courier must reach this office at least **36 hours** before the closing date to be deposited into the proposal box. Failure to comply with this requirement will result in your proposal being treated as a "late proposal" and will not be entertained. Such proposal will be returned to the respective vendors.
- 11.11.1.8 A non-refundable fee of one hundred rand (R 100.00) will be charged for bid documents, (if Consortium, Joint Venture of Sub contractor only one (1) payment per tender response must be submitted).
- 11.11.1.9 No proposal shall be accepted by CIPC if submitted in any manner other than as **prescribed above**

# **12. RESPONSE FORMAT**

- 12.1 Bidders shall submit response in accordance with the response format specified below. Failure to do so will result in rejecting vendor's response. No referrals may be made to comment. Failure to comply will result in the bidder being penalized
- 12.2 The following schedules need to be included in your tender document

Schedule 1:	MANDATORY DOCUMENTS	See 12.2.1
Schedule2:	Executive Summary	See 122.2

Schedule 3:	Technical/ Functional response	As per the technical/ functional specifications.	
Schedule 4:	Price (NB price must be submitted in a separate sheet/page sealed in a separate envelope) SBD 3.3. Pricing	<ul> <li>♦ (NB price must be submitted in a separate sheet/page sealed in a separate envelope) SBD 3.3.</li> <li>Pricing Annexure C: SBD 3: PRICING SCHEDULE</li> </ul>	
Schedule 5:	Participation goals		
Schedule 6:	Declaration of interest		
Schedule 7:	Standard Bid documents;	<ul> <li>Annexure A : SBD 1: INVITATION TO BID</li> <li>Annexure D : SBD 4: DECLARATION OF INTEREST</li> <li>Annexure E : SBD 6.1: PREFERENCE POINTS CLAIM</li> <li>Annexure F : SDD 8: DECLARATION OF INTEREST</li> <li>Annexure G : SBD 9: CERTIFICATE IF INDEPENDENT BID DETERMINATION</li> </ul>	
Schedule 8:	Bidder profile	See 12.2.3	

### **12.2.1. MANDATORY DOCUMENTS.**

**12.2.1.1** Original and valid tax clearance certificate (no certified or scanned copy will be accepted). If a Consortium or Joint Venture. Original and valid Tax Clearance Certificate must be submitted for each member. 1.2.2.1.2 and proof of payment must be attached upon submission of the document.

### 12.2.2 Schedule2: Executive Summary

12.2.2.1 The executive summary must cover the following:

• **Paragraph 1** The Bidder needs to indicate to us that he is responding as a Prime contractor, joint venture, consortium or partnership and list the parties concerned

- Paragraph 2 The Bidder needs to inform us that as the executive committee of the company we have duly designated the following employee name and surname to act on our behalf for the consortium, joint venture, partnership or Prime contractor.
- **Paragraph 3** The Bidder markets themselves by informing us that they have done similar work for other companies and must provide us with contact details as references.
- **Paragraph 4** The Bidder gives us a short summary or clarification of their response.

### 12.2.3 BIDDER PROFILE

- Individual company/joint venture/consortium shareholders certificate(s)
- Credentials of the company/consortium members etc
- Structure of the company/ consortium members etc.
- Legal agreement between Partners, sub-contractors, joint venture or consortium. In case of joint venture include *Memorandum of Understanding* governing the partnership. Whereas in the consortium, partners must submit resolutions and documentation substantiating the latter.

### 12.3 BIDDER BACKGROUND INFORMATION MATERIALS:

- 12.3.1 <u>Bidder Operating Organisation</u> Provide an overview of the operating structure and geographical locations of the firm at the national, regional, and local levels.
- 12.3.2 <u>Standards</u> Include information regarding your firm's utilization of widely known Industry Standards and guidelines, as they apply to your firm, your firm's proposal and proposed hardware assets.
- 12.3. Company Contact(s) Provide the name, title, street address, city, state, telephone and fax numbers and email of the primary company's contact person, and for any sub-Contractors.
- 12.3.4 <u>Corporate Financial Status</u> Audited financial statements from the most recent financial year, and the preceding two financial years:
- 12.3.4.1 Indicate the percentage of total annual revenue that the proposed service generated for the most recent and the preceding two financial years.

### 12.4. LIST OF PERSONNEL

- 12.4.1 List of all personnel to be assigned to this project, by employer, identifying their qualifications to perform the tasks or functions to be assigned (include CV's).
- 12.4.2 Identify key personnel, by employer (include sub-Contractor(s)), and provide contact information.

# 13. SPECIAL CONDITIONS/ REQUIREMENTS

• Travel between the prospective contractors place of work to **the dti** (CIPC) vice versa will not be for the account of this organization, including any other disbursements.

- Government Procurement General Conditions of contract (GCC) as issued by National Treasury will be applicable on all instances. The general conditions are available on the National Treasury website (www.treasury.gov.za).
- No advance payment would be made. Payment would be made in terms of the agreement signed between CIPC and the service provider. Invoices shall be entertained in terms of the PFMA and therefore paid within (30) days on receipt of an invoice
- The price quoted by the services must include Value Added Tax (VAT). Failing to comply with the condition will invalidate the prospective bidder's bid.
- The successful Bidder must at all times comply with CIPC's policies and procedures as well as maintain a high level of confidentiality of information. Failing to comply with the condition will invalidate the prospective bidder's bid.
- CIPC will not be held responsible for any costs incurred by the service provider in the preparation and submission of the Bid.
- The successful bidder and its Shareholders and Members, may be subjected to a security screening conducted by the NIA (National Intelligence Agency).
- The employees of the successful bidder, directly involved in the project, may also be subjected to a formal security clearance process. In the event of the employee not being security competent the company shall be requested to immediately replace the employee with a security competent person. In addition, all persons directly involved in the project shall be required to sign a "declaration of secrecy".
- The successful Bidder will be required to enter into a Service Level Agreement with CIPC, within One (1) month after receiving official confirmation of being awarded the Bid.
- The Bidder shall bear all costs and expenses associated with preparation and submission of its tender, and the corporation shall under no circumstances be responsible or liable for any such costs, regardless of, without limitation, the conduct or outcome of the bidding, evaluation, and selection process.

# 14. REASONS FOR DISQUALIFICATION

- 14.1 CIPC reserves the right to disqualify any bidder which does any one or more of the following, and such disqualification may take place without prior notice to the offending bidder, however the bidder will be notified in writing of such disqualification:
- 14.1.2 Bidders who do not submit a valid and original Tax Clearance Certificate on the closing date and time of the bid;
- 14.1.3 Bidders who submitted incomplete information and documentation according to the requirements of this RFB;
- 14.1.4 Bidders who submitted information that is fraudulent, factually untrue or inaccurate, for example memberships that do not exist, BEE credentials, experience, etc.;
- 14.1.5 Bidders who received information not available to other vendors through fraudulent means; and/or
- 14.1.6 bidders who do not comply with *mandatory requirements* as stipulated in this RFB.
- 14.1.7 Bidders who have been blacklisted as per the National treasury database
- 14.1.8 Bidders who fail to pay/submit proof of payment
- 14..2 There will be **NO PUBLIC OPENING** of the Bids received; however, the list of bids received may be published on the CIPC website. There will be no discussions with any enterprise until evaluation of the proposal has been complete. Any subsequent discussions shall be at the discretion of CIPC. Unless

specifically provided for in the proposal document, bids submitted by means of telegram, telex, facsimile or similar means will not be considered.

- 14.3 No Bids from any bidder will be accepted if sent via the Internet or e-mail.
- 14.4 All questions in respect of this proposal must be addressed by emailed to: <u>Nmaqhula@cipc.co.za</u> BID PREPARATION
- 15.1 All additions to the proposal documents i.e. annexes, supporting documentation pamphlets, photographs, technical specifications and other support documentation covering the equipment and/or services offered etc. shall be neatly bound as part of the schedule concerned.
- 15.2 All responses with regard to questions posed in the bid documents shall be answered in accordance with the prescribed **RFB Response Format.**

### 15.3 **ORAL PRESSENTATION AND BRIEFING SESSIONS**

- 15.3.1 Bidders who submit Bids in response to this RFB may be required to give an oral presentation, which may include, but is not limited to, an equipment/service demonstration of their proposal to CIPC. This provides an opportunity for the vendor to clarify or elaborate on the proposal. This is a fact finding and explanation session only and does not include negotiation. CIPC will schedule the time and location of these presentations. Oral presentations are an option of CIPC and may or may not be conducted. No briefing session.
- 15.3.2 All questions after the compulsory information/briefing session must be sent per e-mail to <u>Nmaqhula@cipc.co.za</u>
- 15.3.3 Any bidder who has reasons to believe that the tender specification is based on a specific brand must inform CIPC not later than three (3) working days after the briefing session or seven (7) working days if there is no compulsory briefing session.

### 15. GENERAL CONDITIONS OF CONTRACT/BID

Bidders shall provide full and accurate answers to all including mandatory questions posed in this document, and, are required to explicitly state either "Comply/Accept (with a  $\sqrt{}$ )" or "Do not comply/Do not accept (with an X)" regarding compliance to the requirements. Where necessary, the bidder shall substantiate their response to a specific question.

The laws of the Republic of South Africa shall govern this RFB	Accept	Do not accept
and any agreement entered into. Bidders accept hereby that the courts of the Republic of South Africa shall have jurisdiction.		
CIPC shall not be liable for any costs incurred by the bidder in the preparation of response to this RFB. The preparation of response will be made without obligation to acquire any of the items included in any bidder's proposal or to select any proposal, or to discuss the reasons why such bidder's or any other proposal was accepted or rejected.	Accept	Do not accept

CIPC may request written clarification or further information regarding any aspect of this proposal. The bidders must supply the requested information in writing within two <b>(2) days</b> after the request has been made, otherwise the proposal may be disqualified.	Accept	Do not accept
In the case of consortium, Joint Venture or subcontractors, bidders are required to provide copies of signed agreements stipulating the work split and Rand value.	Accept	Do not accept
CIPC reserves the right to; cancel/reject any proposal and not to award the proposal to the lowest bidder or award parts of the proposal to different bidders, or not to award the proposal at all.	Accept	Do not accept
Where applicable, bidders who are distributors, resellers and installers of network equipment are required to submit back-to-back agreements and service level agreements with their principals.	Accept	Do not accept
By submitting a proposal in response to this RFB, the bidders accept the evaluation criteria as it stands.	Accept	Do not accept
Where applicable, CIPC reserves the right to run benchmarks on equipment during the evaluation and after the evaluation.	Accept	Do not accept
CIPC reserves the right to conduct a pre-award survey during the source selection process to evaluate contractors' capabilities to meet the requirements specified in the RFB and supporting documents.	Accept	Do not accept
The bidder should not qualify the proposal with own conditions. <b>Caution:</b> If the bidder does not specifically withdraw its own conditions of proposal when called upon to do so, the bid response may be disqualified.	Accept	Do not accept
Should the bidder withdraw the proposal before the proposal validity period expires, CIPC reserves the right to recover any additional expense incurred by CIPC having to accept any less favorable proposal or the additional expenditure incurred by CIPC in the preparation of a new RFB and by the subsequent acceptance of any less favourable proposal.	Accept	Do not accept
Delivery of and acceptance of correspondence between CIPC and the bidder sent by prepaid registered post (by air mail if appropriate) in a correctly addressed envelope to either party's postal address or address for service of legal documents will be deemed to have been received and accepted after (2) two days from the date of postage to the South African Post Office Ltd.	Accept	Do not accept

Should the parties at any time before and or after the award of the proposal and prior to, and or after conclusion of the contract fail to agree on any significant product price or service price adjustments, change in technical specification, change in services, etc. CIPC shall be entitled within 14 (fourteen) days of such failure to agree, to recall the letter of award and cancel the proposal by giving the bidder not less than 90 (ninety) days written notice of such cancellation, in which event all fees on which the parties failed to agree increases or decreases shall, for the duration of such notice period, remain fixed on those fee/price applicable prior to the negotiations.	Accept	Do not accept
In the case of a consortium or JV each of the authorized	Accept	Do not accept
enterprise's members and/or partners of the different enterprises must co-sign this document.		
Any amendment or change of any nature made to this RFB shall only be of force and effect if it is in writing, signed by CIPC	Accept	Do not accept
authorized signatory and added to this RFB as an addendum.		
Failure or neglect by either party to (at any time) enforce any of the provisions of this proposal shall not, in any manner, be construed to be a waiver of any of that party's right in that regard and in terms of this proposal. Such failure or neglect shall not, in any manner, affect the continued, unaltered validity of this proposal, or prejudice the right of that party to institute subsequent action.	Accept	Do not accept
Bidders who make use of sub-contractors. The proposal will however be awarded to the bidder as a primary contractor who will be responsible for the management of the awarded proposal. No separate contract will be entered into between CIPC and any such sub-contractors. Copies of the signed agreements between the relevant parties must be attached to the proposal responses.	Accept	Do not accept
No interest shall be payable on accounts due to the successful bidder in an event of a dispute arising on any stipulation in the	Accept	Do not accept
contract.		
	Accept	Do not accept

Evaluation of Bids will be performed by an evaluation panel established by CIPC. Bids will be evaluated on the basis of conformance to the required specifications as outlined in the RFB. Points will be allocated to each bidder, on the basis that the maximum number of points that may be scored for a combination of functionality and price is 90, and the maximum number of preference points that may be claimed for BEE (as per PPPFA) is 10.		
CIPC will not be held liable for any expenses incurred by bidders, in preparing and submitting the proposal.	Accept	Do not accept
If the successful bidder disregards contractual specifications, this action may result in the termination of the contract.	Accept	Do not accept
The bidders' response to this bid or parts of the response may be included as a whole or by reference in the final contract.	Accept	Do not accept
All bidders' who are tertiary institutions or public companies cannot claim preferential points as per the PPPFA regulations of 2001: 13.	Accept	Do not accept
(5b). All bidders' who do not sign the declaration forms will not be considered for preference points.	Accept	Do not accept
In the evaluation of proposal, the Authority reserves the right to conduct independent reference checks.	Accept	Do not accept
CIPC will not respond to any enquiries seventy-two (72) hours before the closing date of the bid	Accept	Do not accept
Should the bidder change any wording or phrase in this document, the bid will be evaluated as though no change has been effected and the original wording or phrasing will be used.	Accept	Do not accept
Should the evaluation of this bid not be completed within the validity period of the bid, CIPC has discretion to extend the validity period.	Accept	Do not accept
Upon receipt of the request to extend the validity period of the bid, the bidder must respond within the required timeframes and in writing on whether or not s/he agrees to hold his/her original bid responses valid under the same terms and conditions for a further period.	Accept	Do not accept
CIPC will not make any upfront/deposit payments to a successful service provider. Payments will only be made in accordance to the deliverables that will be agreed upon by the both parties.	Accept	Do not accept

**Annexure A** 

#### SBD 1 INVITATION TO BID

Receipt Number:

\_\_\_\_\_ (Please attach proof of payment)

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE CIPC)

BID NUMBER <u>CIPC 19/2014/2015</u> CLOSING DATE: 02 March 2015 CLOSING TIME: 11:00

DESCRIPTION: REQUEST FOR BIDS TO PROVIDE ONSITE MAINTENANCE AND SUPPORT FOR CIPC DATABASES FOR A PERIOD OF THIRTY SEVEN (37) MONTHS

The successful bidder will be required to fill in and sign a written Contract Form (SBD 7)/ SERVICE LEVEL AGREEMENT

BID DOCUMENTS MAY BE POSTED TO : 77 Mentjies Street, Sunnyside Pretoria, dti Campus Block F, Ground Floor OR

DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS) 77 Mentjies Street, Sunnyside Pretoria, dti Campus Block F, Ground Floor

Bidders should ensure that bids are delivered timeously to the correct address. If the bid is late, it will not be accepted for consideration.

The bid box is generally open 24 hours a day, 7 days a week.

ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS – (NOT TO BE RE-TYPED)

THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2011, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT

# THE FOLLOWING PARTICULARS MUST BE FURNISHED (FAILURE TO DO SO MAY RESULT IN YOUR BID BEING DISQUALIFIED)

NAME OF BIDDER			
POSTAL ADDRESS			
STREET ADDRESS			
TELEPHONE NUMBER CODENUMBER			
CELLPHONE NUMBER			
FACSIMILE NUMBER CODE			
E-MAIL ADDRESS			
VAT REGISTRATION NUMBER			
HAS AN ORIGINAL AND VALID TAX CLEARANCE CERTIFICATE BEEN SUBMITTED? (SBD 2) YES or NO			
HAS A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE BEEN SUBMITTED? (SBD 6.1) YES or NO			
IF YES, WHO WAS THE CERTIFICATE ISSUED BY?			
AN ACCOUNTING OFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA)			
[TICK APPLICABLE BOX]			
[TICK APPLICABLE BOX] (A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE)			
(A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE MUST BE SUBMITTED IN ORDER TO QUALIFY FOR			
(A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE) ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS / SERVICES / WORKS OFFERED?			
(A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE) ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS / SERVICES / WORKS OFFERED? YES or NO			

.....

DATE.....

CAPACITY UNDER WHICH THIS BID IS SIGNED

.....

# ANY ENQUIRIES REGARDING THE BIDDING PROCEDURE MAY BE DIRECTED TO:

Department:	
Contact Person:	
Tel:	
Fax:	
E-mail address:	

# ANY ENQUIRIES REGARDING TECHNICAL INFORMATION MAY BE DIRECTED TO:

Contact Person:	
Tel:	
Fax:	
E-mail address:	

**Annexure B** 

SBD 2

### TAX CLEARANCE CERTIFICATE REQUIREMENTS

# It is a condition of bid that the taxes of the successful bidder must be in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the bidder's tax obligations.

- 1 In order to meet this requirement bidders are required to complete in full the attached form TCC 001"Application for a Tax Clearance Certificate" and submit it to any SARS branch office nationally. The Tax Clearance Certificate Requirements are also applicable to foreign bidders / individuals who wish to submit bids.
- 2. 2 SARS will then furnish the bidder with a Tax Clearance Certificate that will be valid for a period of 1 (one) year from the date of approval.
- 3. The original Tax Clearance Certificate must be submitted together with the bid. Failure to submit the original and valid Tax Clearance Certificate will result in the invalidation of the bid. Certified copies of the Tax Clearance Certificate will not be acceptable.
- 4. In bids where Consortia / Joint Ventures / Sub-contractors are involved, each party must submit a separate Tax Clearance Certificate.
- 5. Copies of the TCC 001 "Application for a Tax Clearance Certificate" form are available from any SARS branch office nationally or on the website <u>www.sars.gov.za</u>.
- 6. Applications for the Tax Clearance Certificates may also be made via eFiling. In order to use this provision,taxpayers will need to register with SARS as eFilers through the website <u>www.sars.gov.za</u>.

- 22 -Jeyrel:\Mdk416-SBD2 tax clearance

### **ANNEXURE C**

# TOTAL PRICE SCHEDULE

## SBD3.3

## PRICING SCHEDULE

# (Professional Services)

# NB: USE INK, PREFERABLY BLACK TO FILL IN THIS FORM

NAME OF BIDDER	Bid No:

# CLOSING DATE:

### OFFER TO BE VALID FOR **30** DAYS FROM THE CLOSING DATE OF BID.

ITEM	DESCRIPTION	BID PRICE IN RSA CURRENCY	
NO		INCLUSIVE OF VALUE ADDED TAX	
1.	The accompanying information must b	e used for the formulation of proposals	
2.	Bidders are required to indicate a ce	uired to indicate a ceiling price based on the total	
	estimated time for completion of all p	hases and including all expenses inclusive	
	of VAT for the project.		
	TOTAL AMOUNT <b>R</b>		
3.	Are the rates quoted firm for the fu	Il period of contract? Yes / No	
4.	If not firm for the full period, provid	e details of the basis on which	
	adjustments will be applied for, for	example consumer price index.	
5.	Estimated man-days for completion of pro	ject	
6.	Period required for commencement with p	roject after acceptance of bid	
NB: PLEASE NOTE SBD 3.3 FORMS IS A COMPULSORY DOCUMENT, FAILURE NOT TO COMPLETE MAY INVALIDATE YOUR BID.			

Supplier Signature:	•••
Date:	

### **Annexure D**

### SBD 4

### **DECLARATION OF INTEREST**

- 1. Any legal person, including persons employed by the state<sup>1</sup>, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or proposal). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-
  - the bidder is employed by the state; and/or
  - the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

# 2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

2.1 Full Name of bidder or his or her representative:

- 2.2 Identity Number:.....
  2.3 Position occupied in the Company (director, trustee, shareholder<sup>2</sup>): .....
- 2.4 Company Registration Number: .....
- 2.5 Tax Reference Number: .....
- 2.6 VAT Registration Number: .....

2.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / persal numbers must be indicated in paragraph 3 below.
"State" means –

- (a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
- (b) any municipality or municipal entity;
- (c) provincial legislature;
- (d) national Assembly or the national Council of provinces; or
- (e) Parliament.

<sup>2</sup>"Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.7	Are you or any person connected with the bidder presently employed by the state?	YES / NO
2.7.1	If so, furnish the following particulars:	
	Name of person / director / trustee / shareholder/ member: Name of state institution at which you or the person connected to the bidder is employed : Position occupied in the state institution:	
	Any other particulars:	
2.7.2	If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector?	YES / NO
2.7.2.1	If yes, did you attached proof of such authority to the bid document?	YES / NO
	(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.	
2.7.2.2	If no, furnish reasons for non-submission of such proof:	
2.8 [	Did you or your spouse, or any of the company's directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months?	YES / NO
2.8.1	If so, furnish particulars:	
2.9	Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid?	YES / NO
00414	so, furnish particulars.	

2.10 Are you, or any person connected with the bidder, YES/NO aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid? 2.10.1 If so, furnish particulars. ..... ..... ..... YES/NO 2.11 Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract? 2.11.1 If so, furnish particulars: ..... ..... .....

3 Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	Personal Tax Reference Number	State Employee Number / Persal Number

### 4 DECLARATION

I, THE UNDERSIGNED (NAME).....

CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 2 and 3 ABOVE IS CORRECT. I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 23 OF

THE GENERAL CONDITIONS OF CONTRACT SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	
Ū	

Date

Position

Name of bidder

May 2011

### Annexure E

### **SBD 6.1**

# PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2011

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

### NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2011.

### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
  - the 80/20 system for requirements with a Rand value of up to R1 000 000 (all applicable taxes included); and
  - the 90/10 system for requirements with a Rand value above R1 000 000 (all applicable taxes included).
- 1.2 The value of this bid is estimated to exceed/not exceed R1 000 000 (all applicable taxes included) and therefore the.....system shall be applicable.
- 1.3 Preference points for this bid shall be awarded for:
  - (a) Price; and
  - (b) B-BBEE Status Level of Contribution.
- 1.3.1 The maximum points for this bid are allocated as follows:

### POINTS

1.3.1.1	PRICE	
1.3.1.2	B-BBEE STATUS LEVEL OF CONTRIBUTION	
	Total points for Price and B-BBEE must not exceed	100

1.4 Failure on the part of a bidder to fill in and/or to sign this form and submit a B-BBEE Verification Certificate from a Verification Agency accredited by the South African Accreditation System (SANAS) or a Registered Auditor approved by the Independent

Regulatory Board of Auditors (IRBA) or an Accounting Officer as contemplated in the Close Corporation Act (CCA) together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.5. The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

# 2. DEFINITIONS

2..1 **"all applicable taxes"** includes value-added tax, pay as you earn, income tax, unemployment insurance

fund contributions and skills development levies;

2.2 **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad

-Based Black Economic Empowerment Act;

2.3 **"B-BBEE status level of contributor"** means the B-BBEE status received by a measured entity based

on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic

Empowerment Act;

2.4 **"bid"** means a written offer in a prescribed or stipulated form in response to an invitation by an

organ of state for the provision of services, works or goods, through price quotations, advertised

competitive bidding processes or proposals;

2.5 **"Broad-Based Black Economic Empowerment Act"** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);

Empowerment Act, 2003 (Act No. 53 of 2003);

- 2.6 **"comparative price"** means the price after the factors of a non-firm price and all unconditional discounts that can be utilized have been taken into consideration;
- 2.7 **"consortium or joint venture"** means an association of persons for the purpose of combining their

expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;

2.8 **"contract"** means the agreement that results from the acceptance of a bid by an organ of state;

2.9 "EME" means any enterprise with an annual total revenue of R5 million or less .

- 2.10 **"Firm price"** means the price that is only subject to adjustments in accordance with the actual increase or decrease resulting from the change, imposition, or abolition of customs or excise duty and any other duty, levy, or tax, which, in terms of the law or regulation, is binding on the contractor and demonstrably has an influence on the price of any supplies, or the rendering costs of any service, for the execution of the contract;
- 2.11 **"functionality"** means the measurement according to predetermined norms, as set out in the bid

documents, of a service or commodity that is designed to be practical and useful, working or

operating, taking into account, among other factors, the quality, reliability, viability and durability of a

service and the technical capacity and ability of a bidder;

- 2.12 **"non-firm prices"** means all prices other than "firm" prices;
- 2.13 "person" includes a juristic person;
- 2.14 **"rand value"** means the total estimated value of a contract in South African currency, calculated at

the time of bid invitations, and includes all applicable taxes and excise duties;

2.15 **"sub-contract"** means the primary contractor's assigning, leasing, making out work to, or employing, another person to support such primary contractor in the execution of part of a project in terms of the contract;

2.16 **"total revenue"** bears the same meaning assigned to this expression in the Codes of Good

Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based

Black Economic Empowerment Act and promulgated in the *Government Gazette* on 9 February 2007:

2.17 "trust" means the arrangement through which the property of one person is made over

or bequeathed to a trustee to administer such property for the benefit of another person; and

2.18 **"trustee"** means any person, including the founder of a trust, to whom property is bequeathed in order for such property to be administered for the benefit of another person.

# 3. ADJUDICATION USING A POINT SYSTEM

- 3.1 The bidder obtaining the highest number of total points will be awarded the contract.
- 3.2 Preference points shall be calculated after prices have been brought to a comparative basis taking into account all factors of non-firm prices and all unconditional discounts;.

3.3 Points scored must be rounded off to the nearest 2 decimal places.

3.4 In the event that two or more bids have scored equal total points, the successful bid must be the one scoring the highest number of preference points for B-BBEE.

3.5 However, when functionality is part of the evaluation process and two or more bids have scored equal points including equal preference points for B-BBEE, the successful bid must be the one scoring the highest score for functionality.

3.6 Should two or more bids be equal in all respects, the award shall be decided by the drawing of lots.

# 4. POINTS AWARDED FOR PRICE

# 4.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$Ps = 80\left(1 - \frac{Pt - P\min}{P\min}\right)$$
 or  $Ps = 90\left(1 - \frac{Pt - P\min}{P\min}\right)$ 

Where

- Ps = Points scored for comparative price of bid under consideration
- Pt = Comparative price of bid under consideration
- Pmin = Comparative price of lowest acceptable bid

### 5. Points awarded for B-BBEE Status Level of Contribution

5.1 In terms of Regulation 5 (2) and 6 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	8	16
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

- 5.2 Bidders who qualify as EMEs in terms of the B-BBEE Act must submit a certificate issued by an Accounting Officer as contemplated in the CCA or a Verification Agency accredited by SANAS or a Registered Auditor. Registered auditors do not need to meet the prerequisite for IRBA's approval for the purpose of conducting verification and issuing EMEs with B-BBEE Status Level Certificates.
- 5.3 Bidders other than EMEs must submit their original and valid B-BBEE status level verification certificate or a certified copy thereof, substantiating their B-BBEE rating issued by a Registered Auditor approved by IRBA or a Verification Agency accredited by SANAS.

5.4 A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.

5.5 A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate bid.

5.6 Tertiary institutions and public entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.

5.7 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub- contractor is an EME that has the capability and ability to execute the sub-contract.

5.8 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.

# 6. BID DECLARATION

6.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

# 7. B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPHS 1.3.1.2 AND 5.1

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 5.1 and must be substantiated by means of a B-BBEE certificate issued by a Verification Agency accredited by SANAS or a Registered Auditor approved by IRBA or an Accounting Officer as contemplated in the CCA).

### 8 SUB-CONTRACTING

8.1	Will any portion of the contract be sub-contracted? YES / NO (delete which is not applicable)				
8.1.1	<ul> <li>(i) what percentage of the contract will be subcontracted?</li> <li>(ii) the name of the sub-contractor?</li> <li>(iii) the B-BBEE status level of the sub-contractor?</li> </ul>				
applio	(iv) whether the sub-contractor is an EME? YES / NO (delete which is not cable)				
9	DECLARATION WITH REGARD TO COMPANY/FIRM				
9.1	Name of company/firm				
9.2	VAT registration number :				
9.3	Company registration number				
9.4	: TYPE OF COMPANY/ FIRM				

- Derthership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company

(Pty) Limited

[TICK APPLICABLE BOX]

# 9.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

# 9.6 COMPANY CLASSIFICATION

- Manufacturer
- □ Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.
   [TICK APPLICABLE BOX]
- 9.7 Total number of years the company/firm has been in business?
- 9.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contribution indicated in paragraph 7 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:
  - (i) The information furnished is true and correct;
  - (ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form.
  - (iii) In the event of a contract being awarded as a result of points claimed as shown in paragraph 7, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
  - (iv) If the B-BBEE status level of contribution has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have
    - (a) disqualify the person from the bidding process;
    - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;

	<ul> <li>(c) cancel the contract and claim any damages which it has suffere as a result of having to make less favourable arrangements du to such cancellation;</li> </ul>			
	(d)	restrict the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and		
	(e)	forward the matter for criminal	prosecution	
WITNES	SES:			
1. BIDDER(			SIGNATURE(S) OF	
2.				
DATE:			ADDRESS:	
Annexure	F			

SBD 8

### DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Standard Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be disregarded if that bidder, or any of its directors have
  - a. abused the institution's supply chain management system;
  - b. committed fraud or any other improper conduct in relation to such system; or
  - c. failed to perform on any previous contract.
- 4 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

luestion	Yes	No
s the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited rom doing business with the public sector?	Yes	No
Companies or persons who are listed on this Database were informed in		
vriting of this restriction by the Accounting Officer/Authority of the		
nstitution that imposed the restriction after the audi alteram partem rule		
vas applied).		
The Database of Restricted Suppliers now resides on the National		
Treasury's website( <u>www.treasury.gov.za</u> ) and can be accessed by		
licking on its link at the bottom of the home page.		
f so, furnish particulars:		
	<ul> <li>the bidder or any of its directors listed on the National Treasury's atabase of Restricted Suppliers as companies or persons prohibited or doing business with the public sector?</li> <li>Companies or persons who are listed on this Database were informed in ariting of this restriction by the Accounting Officer/Authority of the astitution that imposed the restriction after the <i>audi alteram partem</i> rule areas applied).</li> <li>he Database of Restricted Suppliers now resides on the National reasury's website(www.treasury.gov.za) and can be accessed by licking on its link at the bottom of the home page.</li> </ul>	the bidder or any of its directors listed on the National Treasury's Yes   atabase of Restricted Suppliers as companies or persons prohibited Image: Sector?   Companies or persons who are listed on this Database were informed in Image: Sector?   Companies or persons who are listed on this Database were informed in Image: Sector?   Companies or persons who are listed on this Database were informed in Image: Sector?   Companies or persons who are listed on this Database were informed in Image: Sector?   Image: Sector Person of this restriction by the Accounting Officer/Authority of the Image: Sector?   Image: Sector Person of the restriction after the audi alteram partem rule Image: Sector?   Image: Sector Person of Restricted Suppliers now resides on the National Image: Sector Person of the home page.

4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? <b>The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.</b>	Yes	No	
4.2.1	If so, furnish particulars:			
4.3	4.3 Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?			
4.3.1	If so, furnish particulars:			
4.4	Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes	No	
4.4.1	If so, furnish particulars:			

## SBD 8

## CERTIFICATION

## I, THE UNDERSIGNED (FULL NAME).....

## CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

## I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

••••••	•••••
Signature	Date
••••••••••••••	•••••
Position	Name of Bidder

Name of Bidder

#### Js365bW

## Annexure G

## CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1 This Standard Bidding Document (SBD) must form part of all bids<sup>1</sup> invited.
- 2 Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).<sup>2</sup> Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- 3 Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
  - a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
  - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
- 4 This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bidrigging.
- 5 In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

<sup>1</sup> Includes price quotations, advertised competitive bids, limited bids and proposals.

<sup>2</sup> Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

## **CERTIFICATE OF INDEPENDENT BID DETERMINATION**

I, the undersigned, in submitting the accompanying bid:

(Bid Number and Description)

in response to the invitation for the bid made by:

(Name of Institution)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of:\_\_\_\_\_\_that:

(Name of Bidder)

- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
  - (a) has been requested to submit a bid in response to this bid invitation;
  - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
  - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder

- 6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium<sup>3</sup> will not be construed as collusive bidding.
- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
  - (a) prices;
  - (b) geographical area where product or service will be rendered (market allocation)
  - (c) methods, factors or formulas used to calculate prices;
  - (d) the intention or decision to submit or not to submit, a bid;
  - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
  - (f) bidding with the intention not to win the bid.
- 8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

<sup>3</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

## SBD 9

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will

be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

Signature	Date
Position	Name of Bidder
	Js914w 2

## **ANNEXURE H**

## **TECHNICAL SPECIFICATIONS**



**TERMS OF REFERENCE** 

## INVITATION TO SERVICE PROVIDERS TO PROVIDE ONSITE MAINTENANCE AND SUPPORT FOR CIPC DATABASES FOR A PERIOD OF 37 MONTHS

## CONTENTS

	AND CONDITIONS OF REQUEST FOR QUOTATION (RFQ)
	ODUCTION
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2.	SCOPE OF WORK
3.	DURATION OF CONTRACT
4.	COMPETENCY AND EXPERTISE REQUIREMENTS
5.	REPORTING
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11.	SUBMISSION OF PROPOSALS

## TERMS AND CONDITIONS OF REQUEST FOR QUOTATION (RFQ)

- 1. CIPC's standard conditions of purchase shall apply.
- 2. Late and incomplete submissions will not be accepted.
- Any bidder who has reasons to believe that the RFQ specification is based on a specific brand must inform CIRPO before RFQ closing date.
- 4. Bidders are required to submit an original Tax Clearance Certificate for all price quotations exceeding the value of R30 000 (VAT included). Failure to submit the original and valid Tax Clearance Certificate will result in the invalidation of this RFQ. Certified copies of the Tax Clearance Certificate will not be acceptable.
- 5. No services must be rendered or goods delivered before an official CIRPO Purchase Order form has been received.
- 6. This RFQ will be evaluated in terms of the 90/10 system prescribed by the Preferential Procurement Regulations, 2001
- 7. The Government Procurement General Conditions of contractors (GCC) will apply in all instances.
- As the commencement of this project is of critical importance, it is imperative that the services of the service provider are available immediately. Failing to commence with this project immediately from date of notification by CIPC would invalidate the prospective service provider's proposal.
- 9. No advance payment would be made. CIPC will pay within the prescribed period as according to PFMA.
- 10. All price quoted must be inclusive of Value Added Tax (VAT)
- 11. The successful contractor must at all times comply with CIPC's policies and procedures as well as maintain a high level of confidentiality of information.
- 12. All information, documents, programmes and reports must be regarded as confidential and may not be made available to any unauthorised person or institution without the written consent of the Chief Executive Officer or his delegate.
- 13. The service provider is restricted to the time frames as agreed with CIPC for the various phases that will be agreed to on signing of the Service Level Agreement.
- 14. CIPC will enter into Service Level Agreement with the successful service provider.
- 15. Prospective bidders are required to respond in chronological order to each element of the evaluation criteria in not more than four (4) pages per element, as eluded paragraph 6 (VI). You may include annexure, however for the purposes of the evaluation; focus would be on the four (4) page response to each element. Failing to comply with this condition will invalidate your proposal.
- 16. Fraud and Corruption:

16.1The Service Provider selected through this TOR must observe the highest standards of ethics during the performance and execution of such contract. In pursuance of this policy, CIPC:

Defines, that for such purposes, the terms set forth will be as follows:

- i. "Corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of CIPC or any personnel of Service Provider(s) in contract executions.
- ii. "Fraudulent practice" means a mis-presentation of facts, in order to influence a procurement process or the execution of a contract, to CIPC, and includes collusive practice among bidders (prior to or after Proposal submission) designed to establish Proposal prices at artificially high or non-competitive levels and to deprive CIPC of the benefits of free and open competition;
- iii. "Unfair trade practices" means supply of services different from what is ordered on, or change in the Scope of Work
- iv. "Coercive practices" means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in the execution of contract.
- v. Shall reject a proposal for award, if it determines that the bidder recommended for award, has been engaged in corrupt, fraudulent or unfair trade practices.
- vi. Shall declare a Service Provider ineligible, either indefinitely or for a stated period of time, for awarding the contract, if it at any time determines that the Service Provider has been engaged in corrupt, fraudulent and unfair trade practice in competing for, or in executing, the contract.

I, the undersigned (NAME).....certify that : I have read and understood the conditions of this RFQ. I have supplied the required information and the information submitted as part of this RFQ is true and correct.

.....

Signature

Date

## INTRODUCTION

CIPC's mandate is the registration of companies, close corporations, cooperatives and intellectual property rights. Related services include the disclosure of information as well as dispute resolution arising out of infringements to these rights. Therefore, CIPC needs to ensure the integrity and efficiency of its processes in order to provide accuracy of information.

CIPC ICT needs to appoint a service provider for a period of 37 months to maintain and support the company's suite of databases (Informix, Oracle 11G, and MS SQL Server).

## 1. BACKGROUND

ICT is responsible for the support, security and maintenance of CIPC databases. The CIPC ICT environment has +-650 internal users with business applications operating from 70 servers (mixture of virtual and Physical servers). CIPC business applications are hosted on the HP UNIX 11, Windows Server 2003 -2008, 2012R2 Linux, VMWARE and Hyper-V operating systems. The applications are supported by the Informix 7.3, Oracle 11G (R2) and SQL Server database technologies.

The current backup solution in use is HP Data protector 6.1. CIPC uses a Quantum Scalar i6000 tape library with a mix of LTO3 and LTO6 tape drives as well as D-2-D backup process. A large percentage of the systems run on the Informix DB. The CIPC's technology reference model (TRM) is standardised on HP technology.

## 2. SCOPE OF WORK AND OBJECTIVE

CIPC wishes to appoint a service provider for a period effective 01 March 2015 to 31 March 2018 (**37 months**) for onsite maintenance and support of the company's suite of databases i.e. Informix, Oracle 11G (R2) and MS SQL Server.

In addition the following key projects also require DBA services:

- DR Planning/Testing
- Exadata and Oracle Implementation and maintenance
- SAN Maintenance and Optimization
- Credentials and access change
- Data Cleanup
- Reporting
- Other (Remediation initiatives, etc.)

Proposals from bidders should include SLA options for different types of offerings e.g. response times for after-hours incident resolution and other services required by CIPC.

CIPC business hours are from 07h30 to 16h30 from Monday to Friday excluding Public holidays. Onsite support should be provided during these times. There will be instances from time to time where DBA services will be required on weekends and public holidays and bidders should make provision for such requirements.

The main CIPC office is situated at the dti Campus, 77 Meintjes Street, Sunnyside.

## 3. DURATION OF CONTRACT

The duration of the contract will be for a maximum period of 37 months. CIPC reserves the right to terminate the contract for operational reasons subject to a **1 month notice period**.

## 4. COMPETENCY AND EXPERTISE REQUIREMENTS

The following competencies and expertise are required for this role:

#### 4.1. Roles and Responsibilities

The primary roles and responsibilities of the Database Administration function are to ensure the performance, integrity and security of the DBMS, and include:

- Performance management of the DBMS environment using diagnostic tools to proactively ensure optimal performance, high availability, and required capacity;
- the monitoring of performance and managing parameters to provide fast responses to front-end users;
- mapping out the conceptual design for database and application enhancements;
- producing architectural and design documentation;
- refining the logical design so that it can be translated into a data model;
- considering both back-end organisation of data and front-end accessibility for end-users;
- refining the physical design to meet performance and system storage requirements;
- installing and testing new versions of the DBMS;
- maintaining data standards, including adherence to the Data Protection Act;
- writing database documentation, including data standards, procedures and definitions for the data dictionary (metadata);
- controlling access permissions and privileges;
- developing, managing and testing back-up and recovery plans;
- ensuring that storage and archiving procedures are functioning correctly;
- capacity planning;
- working closely with Enterprise Information Management, Application Development, and Architecture to ensure optimal design and performance;
- communicating regularly with technical, applications and operational staff to ensure database integrity and security;
- extracting reports / data on request
- Overall HP SAN Storage Management

## 4.2. Experience

The successful bidder must have over 5-years' experience each in the maintenance and support of the Informix (mandatory inhouse service provider capability), Oracle and MS SQL Server Databases. A supporting affidavit (CVs) should be produced in this regard.

The following will be an added advantage:

- Experience in SAN support and maintenance
- Experience in Applications design and integration
- Experience in virtualized environments

#### 4.3. Qualifications

As per CV and where applicable any accreditation provided by the OEM

#### 4.4. Soft Skills

The following soft skills are essential:

- Communication
- Report writing
- Relationship management
- Ability to work effectively in a team

#### 4.5. Aptitudes/Personality traits

Please provide CVs of your company's technicians who will be assigned to the CIPC account.

## 5. <u>REPORTING</u>

The contracted bidder's account manager will report to the Senior Manager: ICT Infrastructure or his delegate.

Monthly written reports will be submitted to the Senior Manager:

The progress reports shall contain at least the following:

- Database performance statistics
- Database incidents logged during the reporting period
- Percentage of closed calls during the reporting period
- Percentage outstanding work, where applicable
- Any other relevant or additional reports as may be required

## 6. WORKING CONDITIONS

#### 6.1 Equipment

• PC, Telephone, and other relevant equipment will be provided by CIPC.

#### 6.2 Proprietary rights

• The proprietary right with regard to copyright, patents and any other similar rights that may result from the service rendered by the resource belong to CIPC.

- The final product of all work done by the resource, shall at the end of service period, be handed over to CIPC.
- The resource may not copy documents and/or information of the relevant systems for any other purpose than CIPC specific.

#### 6.3 Indemnity / Protection / Safeguard

- The resources safeguard and set CIPC free to any losses that may occur due to costs, damage, demands, and claims that is the result of injury or death, as well as any damage to property of any or all contracting personnel, that is suffered in any way, while delivering a service to CIPC.
- The resources safeguard and set CIPC free to any or all further claims for losses, costs, damage, demands and legal expenses as to the violation on any patent rights, trade marks or other protected rights on any software or related data used by the resources.

#### 6.4 Government Safety

- The resources attention is drawn to the effect of government Safety Legislation. The resources must ensure (be sure) that relevant steps are taken to notify the person(s) of this requirement.
- The resource must at all times follow the security measures and obey the rules as set by the organization.

#### 6.5 Quality

- The Senior Manager: Infrastructure Management will subject the quality and standard of service rendered by resources to quality control.
- Should CIPC, through the Senior Manager: Infrastructure Management, be of the opinion that the quality of work is not to the required level, the service provider will be requested to provide other resources. The service provider will carry all the costs related to these changes.

## 7. COSTING

Prospective bidders must submit a bill of quantities clearly indicating the unit costs and any other costs applicable. The onus is upon the prospective bidders to take into account all costs for the duration of the (37) month period and to CLEARLY indicate the price.

## 8. SPECIAL CONDITIONS

- 8.1. The bidder must provide assurance/guarantee to the integrity and safe keeping of the information (that it will not amended/corrupted/distributed/permanently stored/copied by the service provider) for the duration of the contract and thereafter.
- 8.2. CIPC reserves the right to negotiate with the successful bidder on price.
- 8.3. The service provider must ensure that their work is confined to the scope as defined.
- 8.4. Travel between the consultants home, place of work to the **dti** (CIPC) vice versa will not be for the account of this organization, including any other disbursements.

- 8.5. Government Procurement General Conditions of contract (GCC) as issued by National Treasury will be applicable on all instances. The general conditions is available on the National Treasury website (<u>www.treasury.gov.za</u>)
- 8.6. No advance payment would be made. Payment would be made in terms of the deliverables or other unless otherwise agreed upon by CIPC and the successful bidder. CIPC will pay within the prescribed period according to PFMA.
- 8.7. The price quoted by the prospective service provider must include Value Added Tax (VAT).
- 8.8. The successful bidder must at all times comply with CIPC's policies and procedures as well as maintain a high level of confidentiality of information.
- 8.9. The successful bidder must ensure that the information provided by CIPC during the contract period is not transferred/copied/corrupted/amended in whole or in part by or on behalf of another party.
- 8.10. Further, the successful bidder may not keep the provided information by way of storing/copy/transferring of such information internally or to another party in whole or part relating to companies and/or close corporation.
- 8.11. As such all information, documents, programs and reports must be regarded as confidential and may not be made available to any unauthorized person or institution without the written consent of the Commissioner or his/her delegate.
- 8.12. The service provider will therefore be required to sign a declaration of secrecy with CIPC. At the end of the contract period or termination of the contract, all information provided by CIPC will become .The property of CIPC and the service provider may not keep any copy /store/reproduce/sell/distribute the whole or any part of the information provided by CIPC unless authorized in terms of the declaration of secrecy.
- 8.13. The service provider will be required to sign a service level agreement with CIPC prior to the commencement of the contract.
- 8.14. As the commencement of this contract is of critical importance, it is imperative that the prospective contractor is available immediately. Failing to commence with this contract immediately from date of notification by CIPC would invalidate the prospective service provider's proposal.

## 9. EVALUATION PROCESS (Criteria)

The evaluation process will be done on accordance with the following criteria:

Bids will be evaluated in accordance with the 90/10 preference point system contemplated in the Preferential Procurement Policy Framework Act (Act 5 of 2000).

# Responsiveness Criteria: Failure to provide the following might result in a bid not to be considered: (minimum requirements)

- a) Bid offers must be properly received on the tender closing date and time specified on the invitation, fully completed and signed in ink as per Standard Conditions of Tender.
- b) Submission and completion of the Declaration of Interest
- c) Submission of an original and valid Tax Clearance Certificate
- d) Submission of the company's registration certificate from the Register of Companies (CIPC).

#### 10. Evaluation Process (Phases)

Bids will be evaluated in accordance with the 90/10 preference point system contemplated in the Preferential Procurement Policy Framework Act (Act 5 of 2000).

The evaluation will be completed in 3 phases:

- Phase 1: Compliance to minimum requirements
- Phase 2: Functional evaluation
- Phase 3: Pricing and Preferential Procurement policy

#### Phase 1: Compliance to minimum requirements

During Phase 1 all bidders will be evaluated to ensure compliance to minimum document requirements (ex. Tax Clearance Certificates), ensuring all documents have been completed and that the specified documentation has been submitted in accordance to the bid requirements. All bidders that comply with the minimum requirements will advance to Phase 2.

#### Phase 2: Functional evaluation

All bidders that advance to Phase 2 will be evaluated by a panel to determine compliance to the functional requirements of the bid. The functional evaluation will be rated out of 100 points and will be determined as follows:

EVALUATION CRITERIA	Rating		Weight	Total			
	1	2	3	4	5		
(a) Methodology and approach to be used taking into consideration the scope of work and deliverables and the management of the contract. Specify the number of personnel to be assigned to CIPC.						15	
<ul> <li>(b) Demonstrated experience in Informix Database support and maintenance</li> <li>(Provide a minimum of three reference letters with contactable references from clients)</li> </ul>						30	
<ul> <li>(c) Demonstrated experience in Oracle Database support and maintenance</li> <li>(Provide a minimum of three reference letters with contactable references from clients)</li> </ul>						15	
(d) Demonstrated experience in SQL Database support (Provide a minimum of three reference letters with contactable references from clients)						15	
(e) Expertise/ Experience/qualifications of technicians to be assigned to the CIPC contract. (CVs detailing competency of all personnel to be assigned to CIPC for all required services for the listed Database types).						25	
Total						100	

Bidders scoring less than 60 points in Phase 2 will not be eligible for Phase 3 evaluation i.e. pricing and preferential procurement.

Please provide details for all the above information to enable proper evaluation.

#### Phase 3: Preferential Procurement Policy and Pricing

**Please Note:** CIPC 6.1 Preference Points Claim Form in terms of the PPPFA is attached for claiming above mentioned points, if not completed the company will automatically score 0 points

#### **Preferential Procurement Policy**

The bidders that have successfully progressed through to Phase 2 will be evaluated in accordance with the 90/10 preference point system contemplated in the Preferential Procurement Policy Framework Act (Act 5 of 2000).

## Pricing

Pricing will be calculated using the lowest price quoted as the baseline, thus the lowest price quoted will achieve full marks, while all other quotes will achieve a weighted average mark based on the lowest price.

Description	Total
Price	90
BBBEE	10
Total	100

#### The bidder with the highest score will be recommended as the successful vendor.

#### 11. SUBMISSION OF PROPOSALS

Sealed proposals will be received at the Tender Box at the Reception, 77 Meintjies Street, Sunnyside, **the dti** campus, Block F.

#### Proposals should be addressed to:

Manager (Supply Chain Management)

Companies and Intellectual Property Registration Office

Block F,

The dti Campus,

77 Meintjies Street,

Sunnyside

PRETORIA

## **12. ENQUIRIES**

Mr. Solomon Motshweni-Mr. Evans Mojanaga – <u>SMotshweni@cipc.co.za</u> (SUPPLY CHAIN) <u>Emojanaga@cipc.co.za</u> (TECHNICAL)