



Companies and Intellectual
Property Commission
a member of **the dtic** group

NOTICE 16 OF 2023

DELAY IN PROCESSING CREDIT NOTES RELATING TO INCORRECT PENALTY AND OUTSTANDING YEARS FOR ANNUAL RETURNS DURING THE PERIOD 9 TO 20 JANUARY 2023

Kindly note that CIPC is experiencing a delay in the processing of credit notes for (i) incorrect calculation of penalties and (ii) incorrect calculation of outstanding years for Annual Return transactions for the period 9 to 20 January 2023.

We humbly apologise herein for this delay.

The intention was to systematically credit such fees to customers, but unfortunately same is not feasible due to the complexity of such transactional platforms. The CIPC is still in the process of reconciling the financial information with the transactional information and will be attending to the customer enquiries (logged via the CIPC online ticketing system) on a case by case basis.

Therefore, kindly expect further delays in the processing of customer enquiries relating to this notice, but be assured that we are working tirelessly in resolving same.

We trust the above is in order and again apologise for any inconvenience caused

Yours sincerely,

Adv Rory Voller
Commissioner: CIPC

27 March 2023