



Companies and Intellectual  
Property Commission  
a member of **the dtic** group

## **NOTICE TO CUSTOMERS**

(Notice 25 of 2023)

### **INCREASE OF CALL CENTRE HOURS FOR LIMITED PERIOD**

Dear Customers

CIPC has received an influx of calls due to the deregistration of several enterprises (Refer to Notice 20 of 2023). In an effort to improve customer service, call centre management decided to open the call centre from 07h30 in the mornings until 17h00 in the afternoons from Mondays to Thursdays for a limited period.

We trust that this intervention will increase customer satisfaction.

Yours faithfully,

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**Adv. Rory Voller**  
**Commissioner: CIPC**  
**Date: \_\_\_\_/\_\_\_\_/ 2023**