



Companies and Intellectual
Property Commission
a member of **the dtic** group

MEDIA RELEASE

29 FEBRUARY 2024

NOTIFICATION OF SECURITY COMPROMISE AS PER SECTION 22 OF THE PROTECTION OF PERSONAL INFORMATION ACT, 4 OF 2013 (“POPIA”)

You are hereby notified that the CIPC noted an attempted security breach and the compromise of personal information of clients and CIPC employees, held on the CIPC records.

Our ICT technicians were alerted, due to extensive firewall and data protection systems in place at the CIPC, to a possible security compromise and as a result, certain CIPC systems were shut down immediately to mitigate any possible damage.

Through the diligent efforts of the ICT and information security teams, the compromise was isolated and curtailed and the relevant systems are back up and available for processing.

Unfortunately, certain personal information of our clients and CIPC employees was unlawfully accessed and exposed. CIPC clients are urged to be vigilant in the monitoring of credit card transactions and ONLY approve/authorise known and valid transaction requests. The extent of the exposure is being investigated and will be communicated as soon as possible.

The CIPC recognises the importance of the consistent availability of our systems and the safeguarding of information that is not in the public domain, and is working actively to minimise the impact on the CIPC clients and employees.

We apologise for any inconvenience caused and assure you that every reasonable step is taken to ensure that all CIPC systems and platforms are safe and protected from unauthorised and/or unlawful access.

END

Enquiries:

Mr Lungile Dukwana

Chief Strategy Executive

Email: ldukwana@cipc.co.za

Mobile: 083 384 4252

The dtic Campus (Block F - Entfufukweni), 77 Meintjies Street, Sunnyside, Pretoria | P O Box 429, Pretoria, 0001

Call Centre: 086 100 2472

Email: ldukwana@cipc.co.za Website: www.cipc.co.za

