



Companies and Intellectual  
Property Commission  
a member of **the dtic** group

## CUSTOMER NOTICE 9 OF 2024

### DELAY IN PROCESSING COMPANY AND CLOSE CORPORATION RE- INSTATEMENT APPLICATIONS (FORM COR 40.5) AND RESPONDING TO COMPANY AND CLOSE CORPORATION RE-INSTATEMENT AND DEREGISTRATION ENQUIRIES (CIPC ONLINE QUERY MANAGEMENT SYSTEM)

Due to the final deregistration of companies and close corporation for non-compliance with Annual Returns during January 2024, high volumes of re-instatement applications (form CoR 40.5), and enquiries relating to deregistrations, and re-instatements are experienced.

Due to these high volumes CIPC **will not be able to adhere to the below service standards:** -

- Company and Close Corporation re-instatement applications (service standard is 3 working days from date of tracking);
- Company and Close Corporation Deregistration Enquiries (service standard is 5 working days from logging the enquiry); and
- Company and Close Corporation Re-instatement Enquiries (service standard is 5 working days from logging the enquiry).

CIPC understands that your business is important to you and that you would like to re-instate your business as quickly as possible, but you are advised that a delay will be experienced. Kindly expect the following delays: -

- Company and Close Corporation re-instatement applications (10 working days from date of tracking);
- Company and Close Corporation Deregistration Enquiries (service standard is 10 working days from logging the enquiry); and
- Company and Close Corporation Re-instatement Enquiries (service standard is 10 working days from logging the enquiry).

We apologise for the inconvenience caused and are attending to these matters as quickly as possible.

Kind regards,

**Adv. Rory W Voller**  
**Commissioner : CIPC**

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