



Companies and Intellectual  
Property Commission  
a member of **the dtic** group

## NEW CUSTOMER VERIFICATION PROCESS CUSTOMER NOTICE 22 OF 2024

Dear Customers,

CIPC has introduced a new customer verification process for all CIPC customer code holders. This is relevant for SA ID holders as well as Foreign passport holders.

Refer to notice 18 of 2024 on the website [www.cipc.co.za](http://www.cipc.co.za) for the detailed process that needs to be followed.

All customers with pending transactions are urged to verify your customer code urgently in order to process the pending transaction.

For any challenges with ID verification, please send an email to [enquiries@cipc.co.za](mailto:enquiries@cipc.co.za) with your customer code in the subject line.

Please bear with us in the process of securing each customer code. We apologise for any inconvenience caused.

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**Adv. Rory Voller**  
**Commissioner: CIPC**  
7 / 03 / 2024

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