



Companies and Intellectual
Property Commission
a member of **the dtic** group

NOTICE TO CUSTOMERS

Notice 31 OF 2024

VERIFICATION OF CUSTOMERS WHEN APPOINTING DIRECTORS

In line with the CIPC continually reviewing and streamlining its processes to make it more efficient to transact with the CIPC, but also bearing in mind the need to maintain integrity of Registry Data, with the Customer Verification process which we have introduced recently, we have noted that some clients are struggling with the second phase of verification when doing the director changes.

We have further noted the frustration this has caused to our citizens and we have reviewed the process of director verification and same will happen in the back end and will not impact the citizens when processing director changes.

We trust that you will find the above in order and we apologize for any inconvenience caused by this.

For further information and any enquiries, kindly log a ticket via www.cipc.co.za / enquiries.

Kind regards,

Adv. R Voller:

Commissioner: CIPC

4 / 4 / 2024

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