



Companies and Intellectual
Property Commission
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CIPC Customer verification update

CUSTOMER NOTICE _____ OF 2024

Dear Customers

Kindly note that the CIPC updated the system and most challenges relating to customer verification have been resolved. Customers are advised to try logging in again using <https://eservices/cipc.co.za> to verify their customer profiles.

Should you still experience challenges, please send an email to enquiries@cipc.co.za with your customer code as subject. Provide a print screen with the populated fields (i.e. ID number, ID issue date etc.) and the error message, to enable CIPC to assist you further. The enquiries@cipc.co.za mailbox is solely intended for enquiries related to verification of your customer profile. Refer to the notice "Update CIPC enquiries system not available – alternative processes" published on the website www.cipc.co.za for email addresses for the different units.

We apologise for any inconvenience caused.

Adv. Rory Voller
Commissioner: CIPC
9 / 04 / 2024