

## CUSTOMER NOTICE 32 OF 2025 DELAYS IN COMPANY AND CLOSE CORPORATION RE-INSTATEMENTS

The Companies and Intellectual Property Commission (CIPC) acknowledges the current delays in processing re-instatement applications. We understand that this has caused inconvenience to customers, companies, and close corporations seeking to re-instate entities that were finally deregistered due to non-compliance with Annual Return and Beneficial Ownership Declarations.

As previously communicated, system enhancements to our legacy application have introduced greater efficiencies, which initially helped reduce delays. However, continued high volumes of incoming applications, poor quality of submissions, and the implementation of system safeguards have collectively contributed to renewed processing delays.

CIPC is actively addressing these challenges to stabilize the processing environment. At the same time, we are progressing with the development of a fully online re-instatement process to further improve service delivery.

We apologize for the inconvenience caused and appreciate your continued patience and understanding.

Kind regards,

Adv. Rory W Voller Commissioner: CIPC 2 July 2025

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