

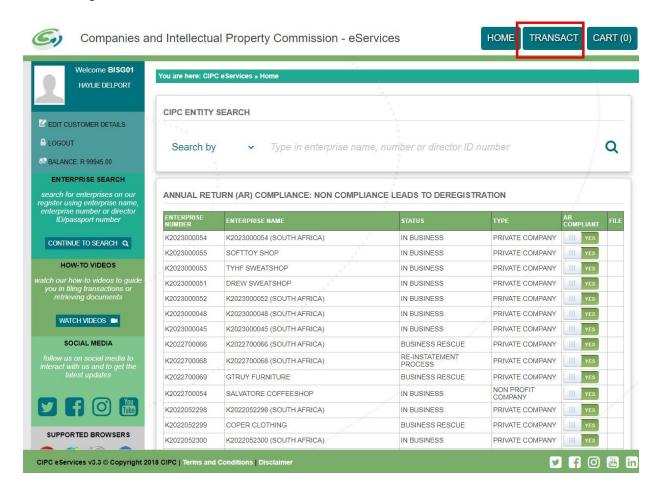
# Director amendment step-by-step guidelines for back office appointments and resignation

## **Purpose**

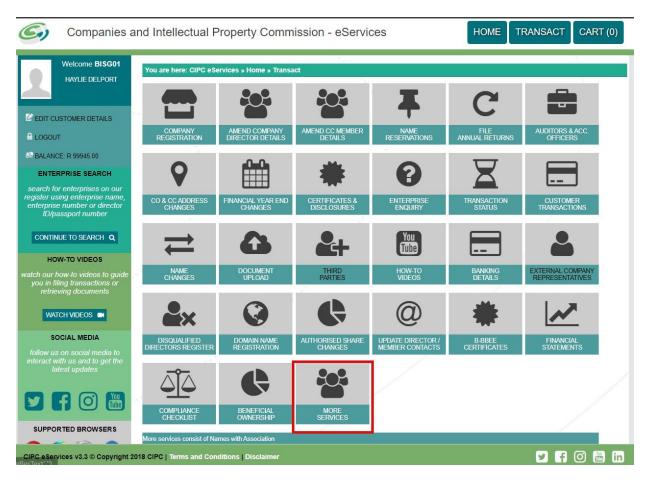
The purpose of this document is to demonstrate the steps where foreigner assurance is integrated with director amendments. To ensure the system can handle real-world tasks and that system functionality adheres to the defined business rules according to various scenarios.

### **Unverified customers**

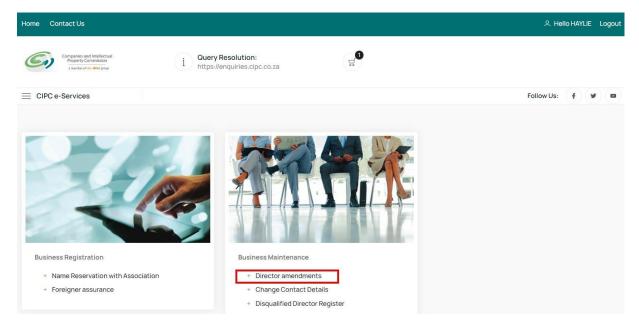
Log on and select transact



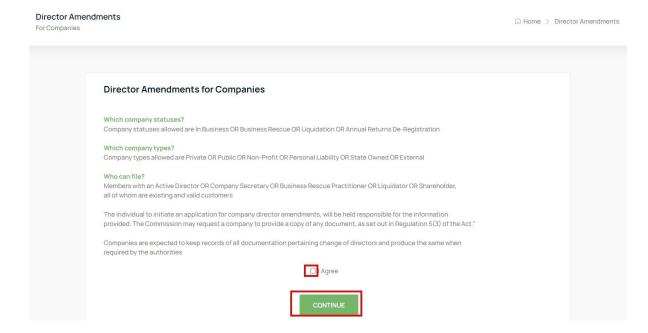
### 2. Select more services



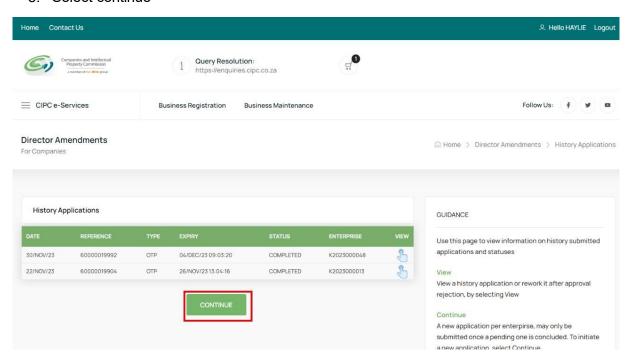
3. Agree to the terms and conditions and select director amendments



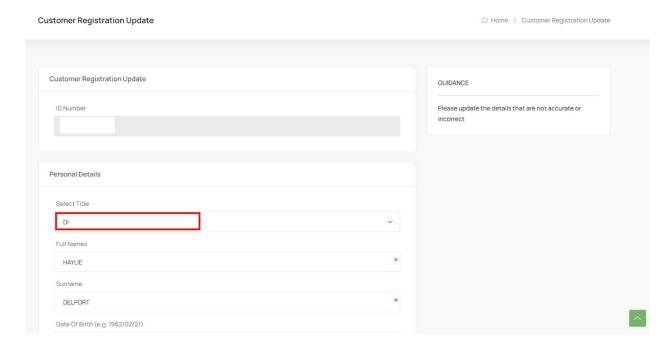
## 4. Click on agree checkbox and select and continue



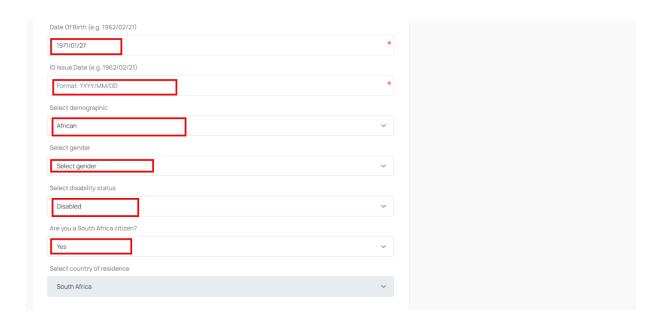
## 5. Select continue



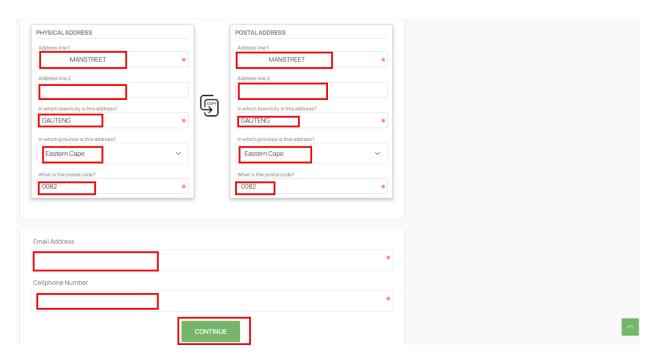
# 6. Update required information.



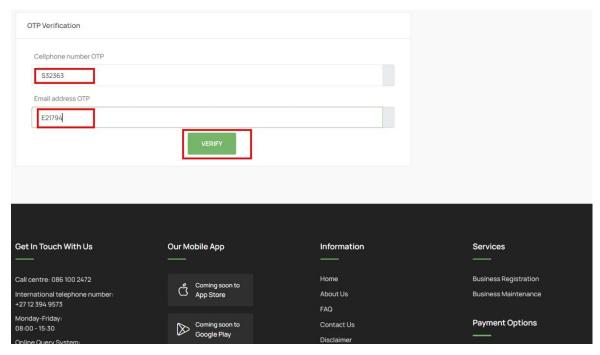
7. Move down the form and continue updating required information.



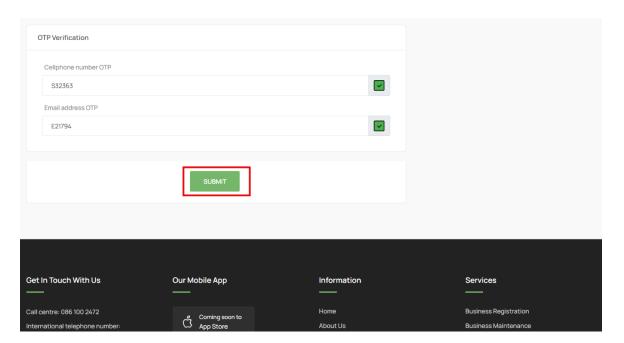
8. Move down the form and continue updating required information.



9. Capture the SMS and Email OTPs, then click on verify.

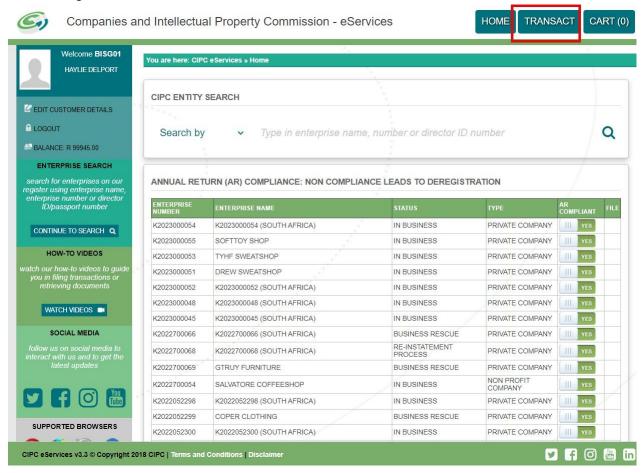


10. Select submit. Your account will be verified and enable you to file a COR39

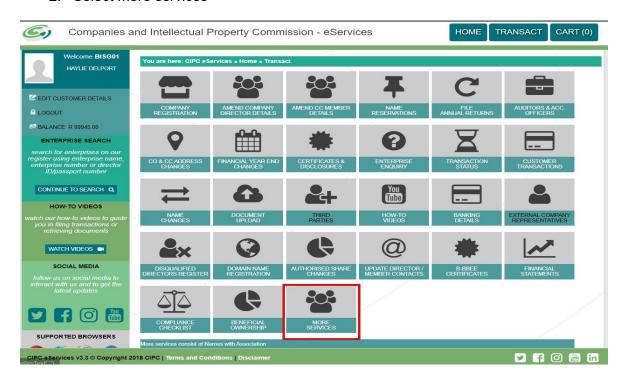


### **Verified customers**

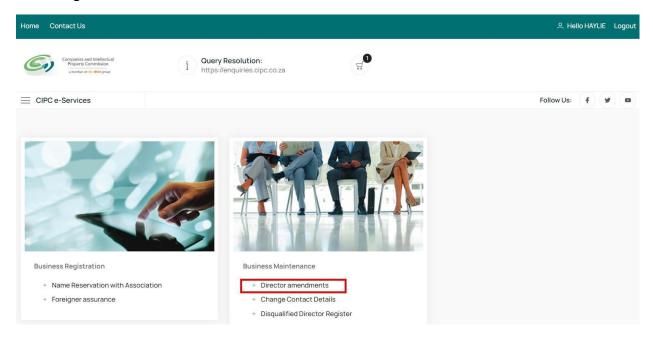
1. Log on and select transact



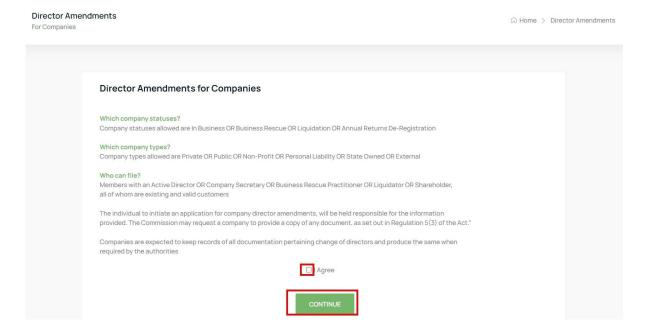
#### Select more services



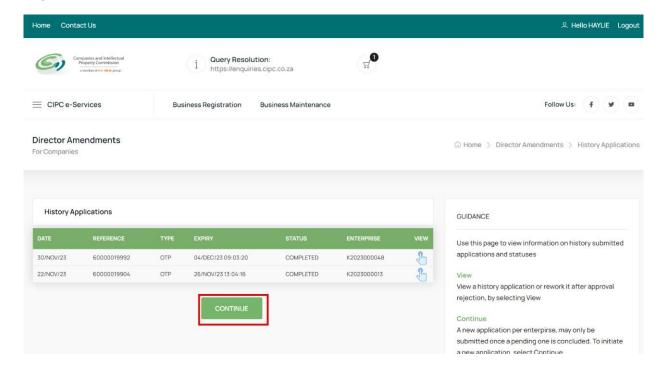
3. Agree to the terms and conditions and select director amendments



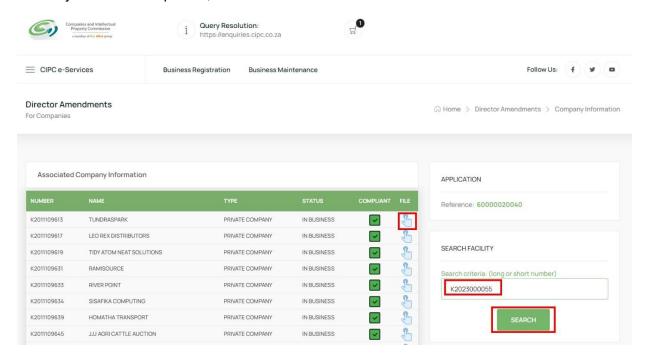
4. Click on agree checkbox and select and continue



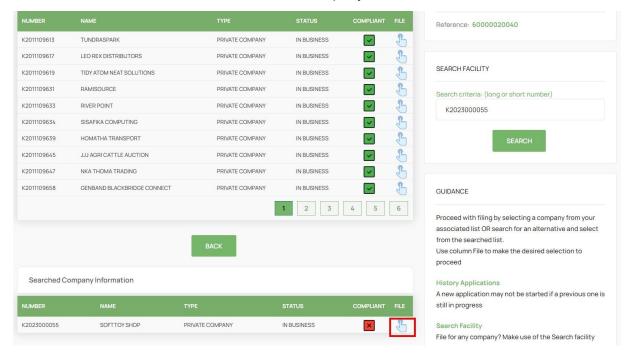
### 5. Select continue



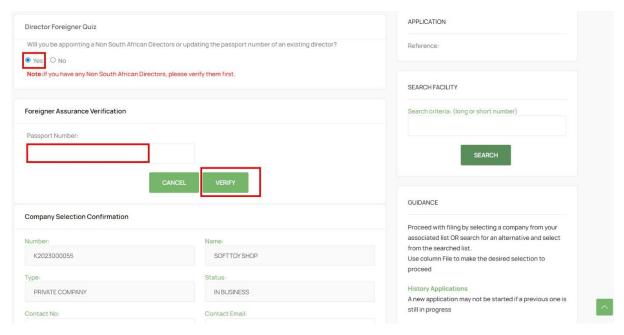
6. Type company registration number and select search. If your company appears on your list of companies, click on the file button.



7. Select the file button on the searched company information list

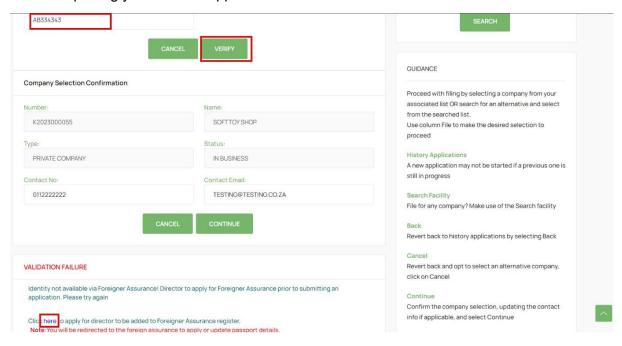


8. Select yes if you will be appointing a non-South African and/or updating a passport number. Capture the passport numbers and click verify to ensure the passports are verified. Start the foreigner assurance process if the passport is not verified. Alternatively, select **NO** if you will not be appointing a non-South African or updating a passport number.

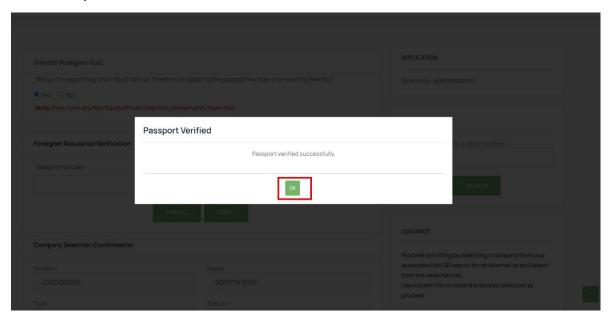


Page 11 of 26

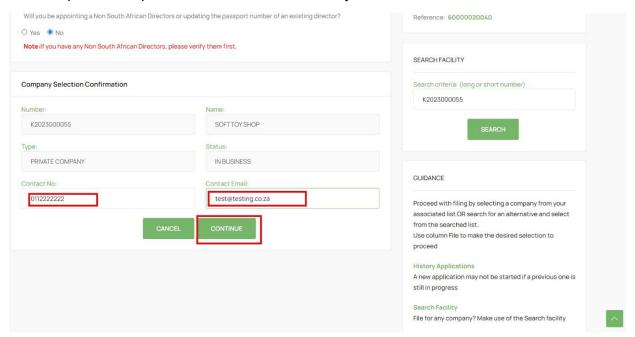
9.1 Click the here link when the passport is not verified. You will then be redirected to foreigner assurance. Wait until you receive an email that the passports filed through the foreigner assurance process have been successfully verified before proceeding with capturing your COR39 application.



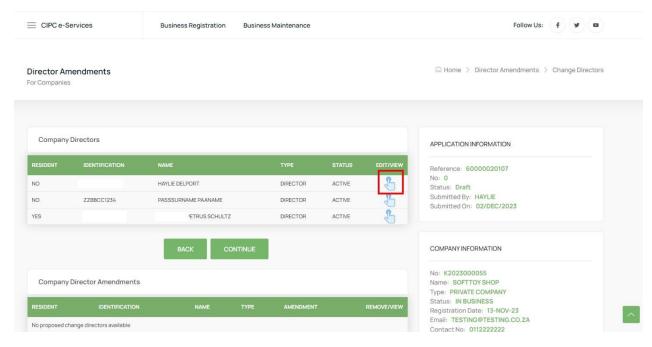
9.2 Alternatively, if all the passports are verified, click on the OK button and continue with the process.



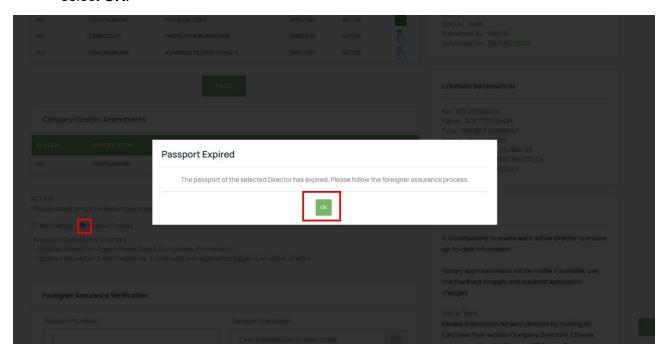
10. Update enterprise contact details if necessary and select continue.



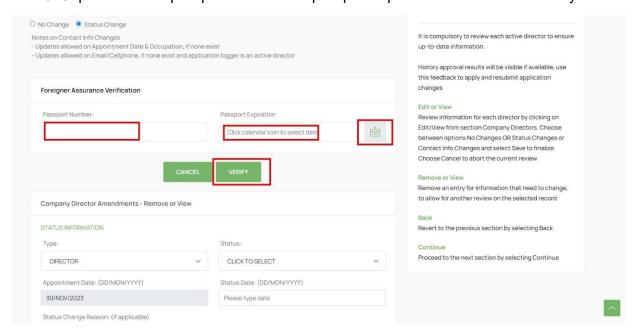
11. Review current directors' details by selecting the edit button for each director.



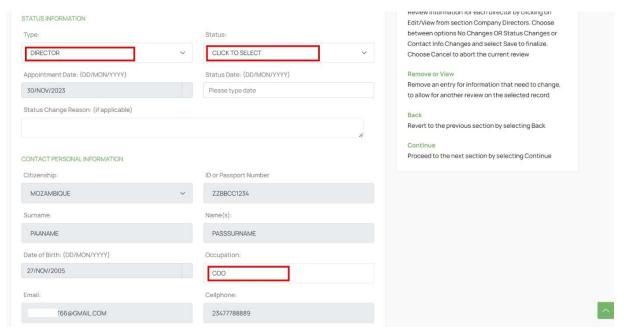
12. Select no change if you will not be updating the status or other details of an existing director, then select the save button at the bottom of the screen. To update the passport number that has expired, select status change for a non-South African and select **OK**.



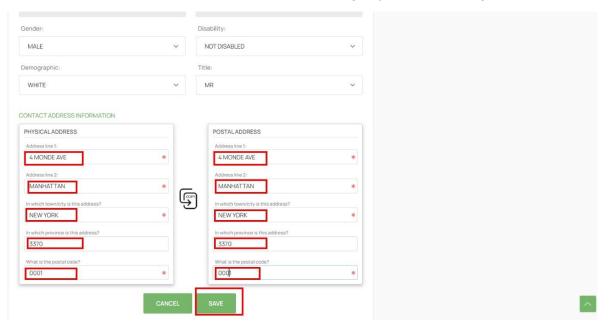
13. Capture the new passport number and passport expiration date and select verify.



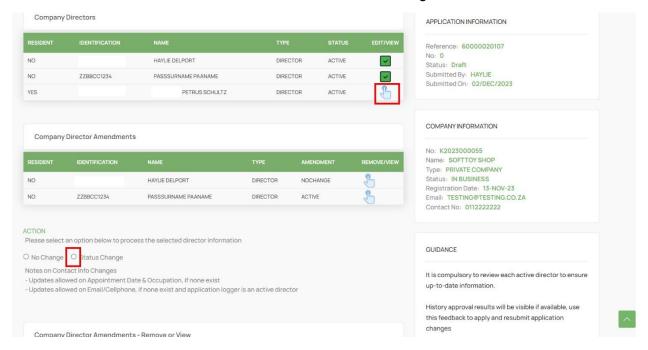
14. Capture required information to be updated.



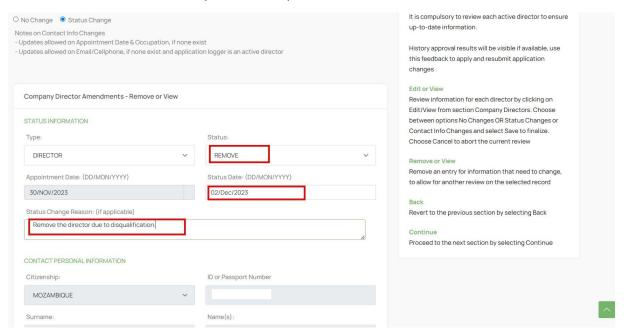
15. Move down on the form and continue capturing any required changes then select save.



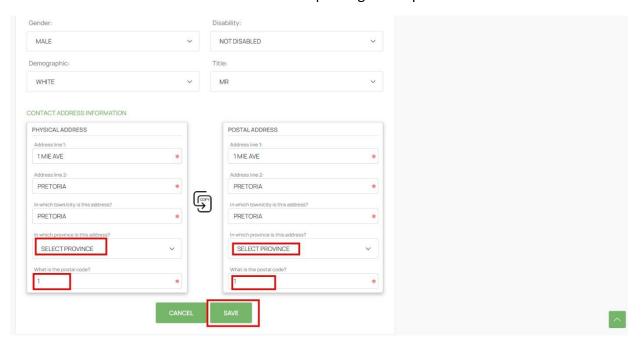
10. Applications with status remove, deceased, and term expired will be directed to the back office. Select the director to edit, then status change.



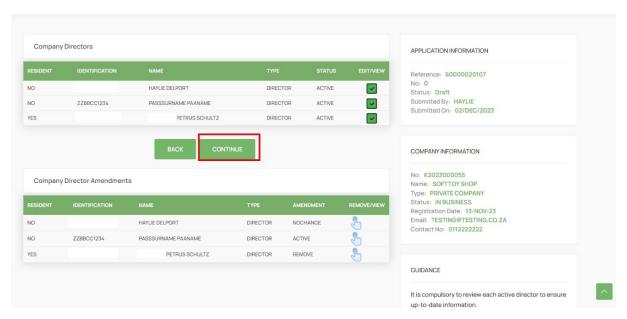
11. Select the status and update the required information.



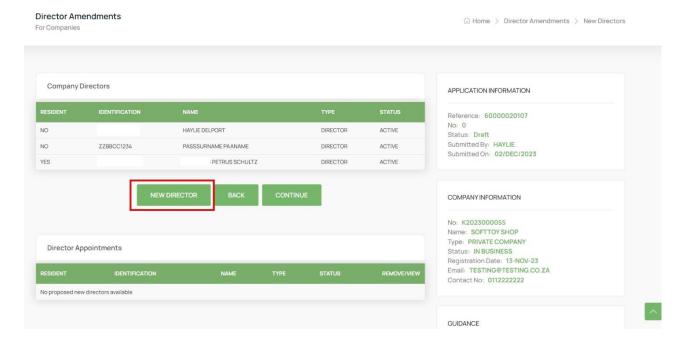
12. Move down on the form and continue updating the required information and select save.



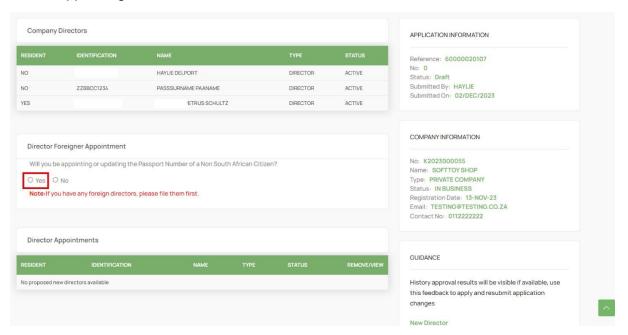
## 13. Select continue



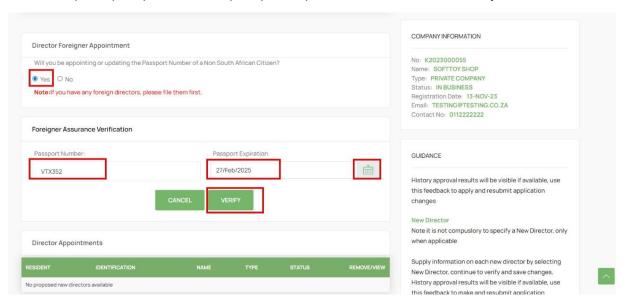
14. Select new director to appoint a director. Alternatively select continue.



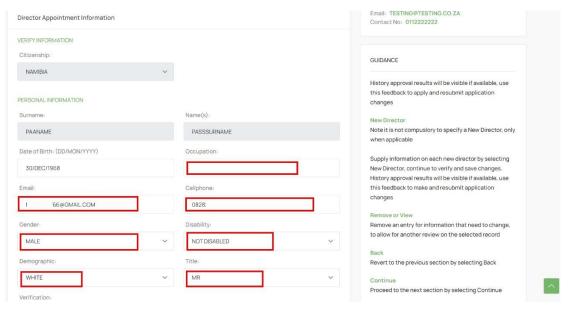
15. Select yes if you will be appointing a non-South African. Capture the passport number and click on the verify button. If the passport is not verified, follow the foreigner assurance prompt at the bottom of the screen. Alternatively, select no if you will not be appointing a non-South African.



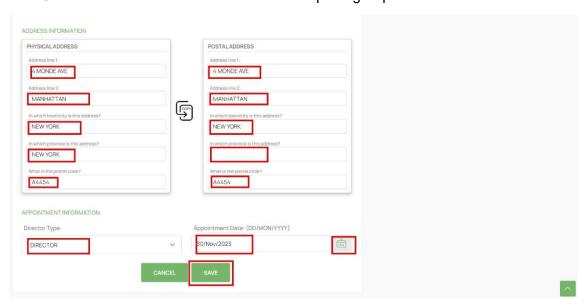
# 16. Capture passport number, passport expiration date, and select verify.



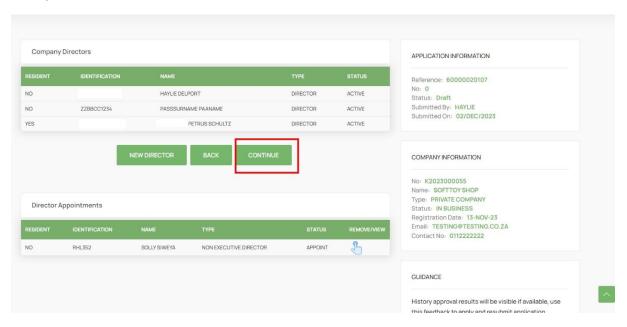
# 17. Capture required information.



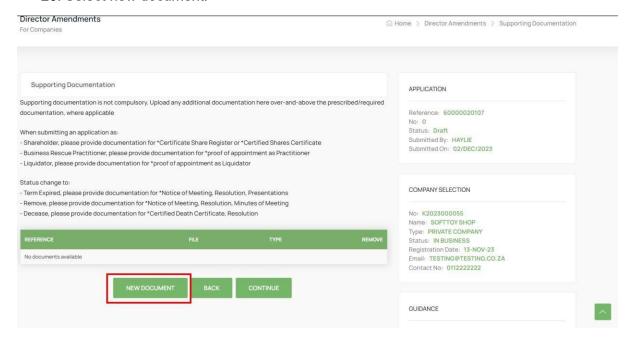
18. Move down on the form and continue capturing required information and click save.



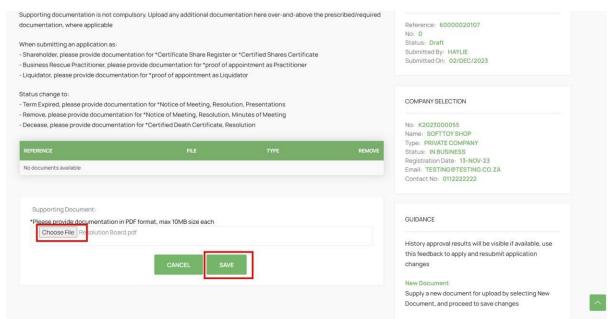
## 19. Select continue.



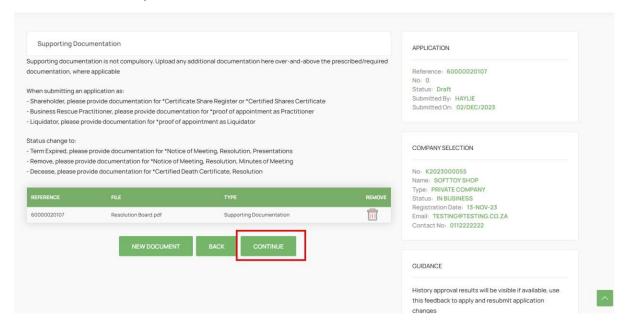
#### 20. Select new document.



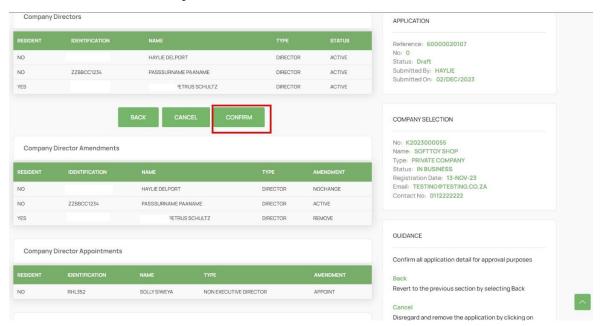
# 21. Select choose file, select document from your computer, then select save.



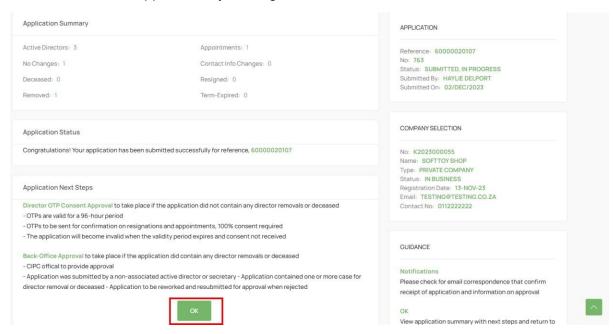
## 10. Attach all required documents then select continue.



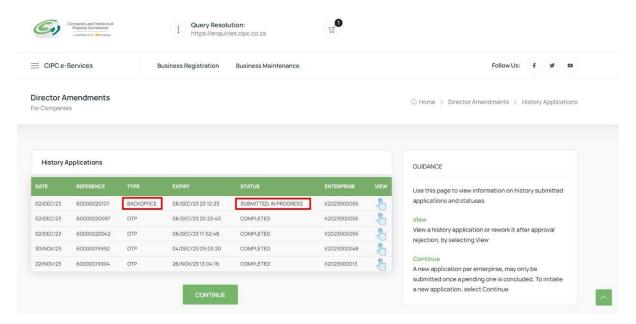
# 22. Select confirm. Only click once.



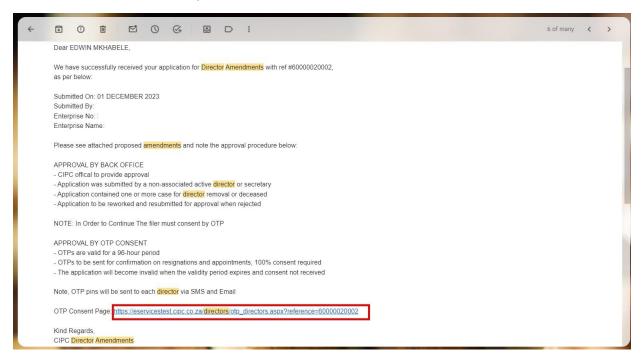
23. Finalise the application by clicking on **OK**.



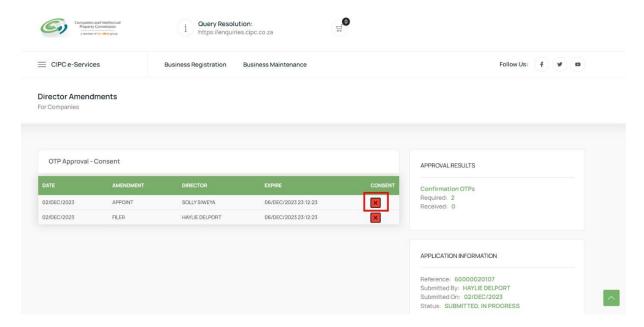
24. The application will be in submitted status with type back office. The filer and directors being appointed or resigned must navigate to their email application to find the proposed changes email from the CIPC.



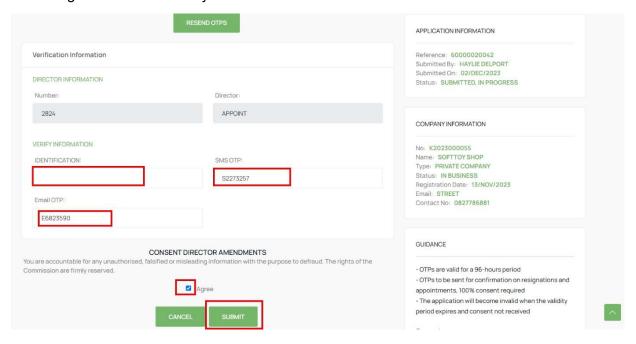
25. The filer, the directors being appointed and resigned must review the proposed changes attached document and then click on the link on the email to capture their identification number, SMS and email OTPs.



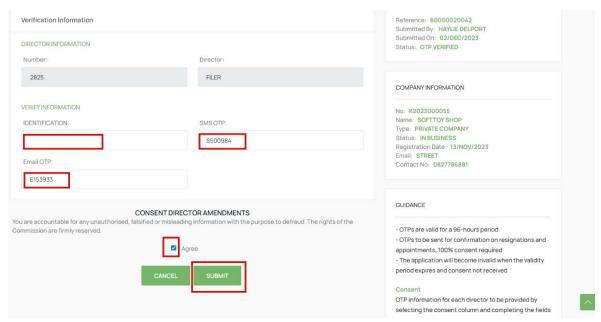
## 26. Select red consent button.



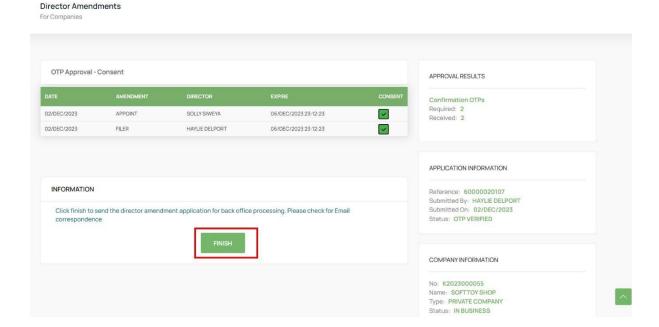
27. Move down on the form and capture identification, SMS OTP, and email OTP, select the agree checkbox. Lastly click on submit.



28. All impacted directors and the filer will complete the process above and the last submitter will see the finish button after submitting.



29. Select the finish button to finalise the application. Any person that has submitted their OTPs can complete this step even when they have already captured and submitted their OTPs.



All active directors will receive an email with the COR39 attached after the back office approval.

