



Media Release/Notice

CIPC Johannesburg Self-Service Center is relocating

Pretoria – 1 December 2025

The Companies and Intellectual Property Commission (CIPC) Johannesburg Self-Service Center (SSC) is moving to a new home, continuing to make it easy for the public to register new companies, file annual returns, generate certificates and manage customer profiles and other CIPC services.

Remaining in the city center, the SSC will soon relocate from Talis House on Simmonds Street to its new location at Batho Pele Building, 91 Commissioner Street, Johannesburg, starting Monday, 15 December 2025. Batho Pele building is a public service facility dedicated to improving government service delivery. As the name suggests, the principles focus on putting people first and transforming public service at all levels.

The SSC enhances customer satisfaction by enabling transactions and service access. This walk-in center will continue providing frontline essential company and intellectual property (IP) registration services, enabling businesses and individuals to complete their needs with ease.

The CIPC Commissioner, Rory Voller, says the move to this new location remains a welcoming hub and is essential for ensuring that all frontline services remain accessible to the Johannesburg residents and the surrounding areas.

“SSC’s relocation aligns with the CIPC vision designed to expand digital access and alleviate long queues in line with the service delivery standards (SDS),” says Advocate Voller.

“CIPC SDS promises to process 90% of received applications within the prescribed turnaround time, the timelines vary for different services. The Commission is committed to ensure there is service delivery efficiency, value for money and valuable impact to all our valued customers,” Advocate Voller says.

At CIPC, customer satisfaction goes beyond meeting the SDS, the digitisation strategy offers insights that help enhance operational efficiency and deliver integrated, citizen-centered solutions. These efforts are critical to facilitate economic growth and create an environment where businesses and IP owners can operate confidently and securely.

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About the CIPC

The Companies and Intellectual Property Commission (CIPC) is a South African regulatory body responsible for the registration of companies, intellectual property (trademarks, patents, copyrights) and the enforcement of business compliance laws. It operates under the Department of Trade, Industry, and Competition (dtic) to ensure corporate governance, transparency and fair business practices. The CIPC also facilitates business rescue processes and promotes innovation by protecting intellectual property rights.