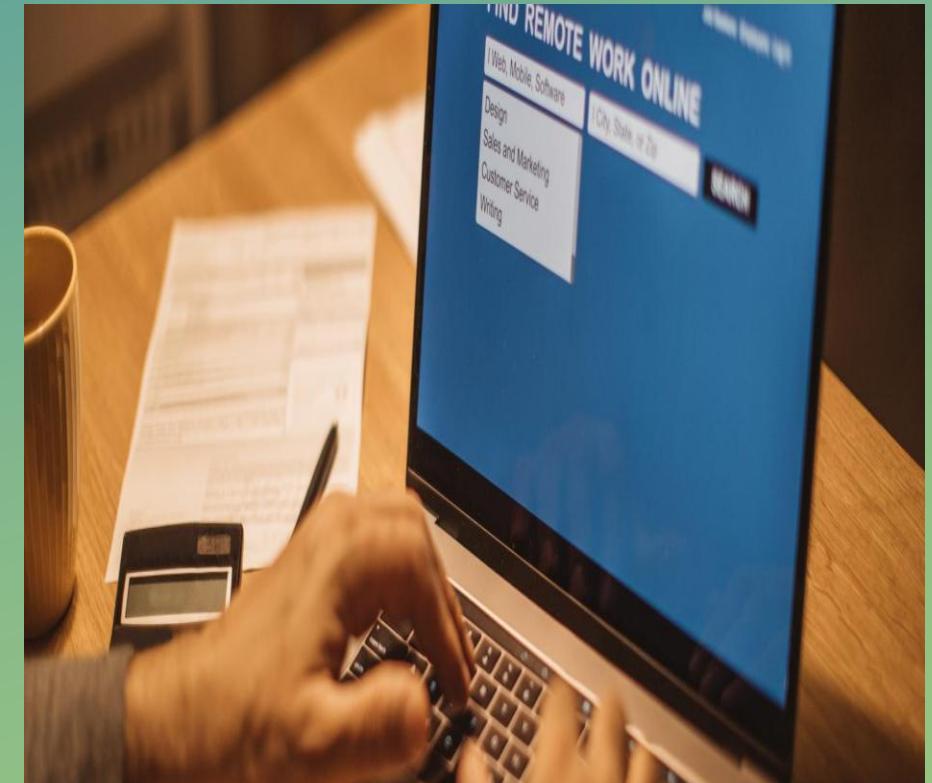
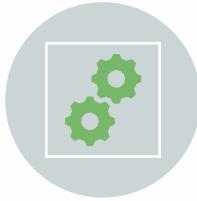


Automation of Voluntary Deregistration

Simplifying company deregistration through online services



Objective of Automation



Part of the CIPC strategy to automate services and provide services on more efficient platforms



To improve communication to customers throughout the process



Reduce administrative errors and enquiries



To improve service turnaround times



Better data collection and data control in services



Allow for integration with other data sources to improve data quality and access to information



Download functionality for the customer who submitted

The dtic Campus (Block F - Entfutukweni), 77 Meintjies Street, Sunnyside, Pretoria, P O Box 429, Pretoria, 0001

Call Centre: 086 100 2472

Website. www.cipc.co.za

Scope of the Automation

- From the release date no manual applications will be accepted via deregistrations@cipc.co.za (it will be deactivated)
- Commencement and final deregistration – fully automated
- **All applications processed on the old manual process will not be migrated to the new automated system.**

Requirements for Voluntary Deregistration



Overview and Legal Conditions

Conditions for Deregistration

The entity must have ceased operations and hold no assets or liabilities to qualify for deregistration.

Director and Member Responsibilities

Directors must finalize all company affairs to avoid personal liability after deregistration.

Legal Compliance and Offenses

Submitting false information is a criminal offense under Section 214 leading to prosecution or filing withdrawal.

Authorized Application Process

Only authorized individuals with mandate can apply; third parties cannot initiate deregistration without permission.



Overview and Legal Conditions

Statuses allowed to file

Only if in business or in AR deregistration

Entity types allowed to file

All type of companies and close corporations will be allowed to file

Channels Available

Channels Available

- BizPortal – self service and BizPortal must be promoted for customers doing applications for themselves
- E-Serivces - intermediaries
- SST

Cost

Free service

Steps in Voluntary Deregistration

- Voluntary Deregistration is a two-step process

Step 1 - Commencement of the Voluntary Deregistration
Automated/Immediate

Step 2 - Finalization of the Voluntary Deregistration
Automated/Immediate if no Objection is received

For now the period is 2 months from commencement to finalisation

Login

o
+
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Login



CUSTOMER LOGIN

PASSWORD RESET

CUSTOMER REGISTRATION

ENTERPRISE SEARCH

search for enterprises on our register using enterprise name, enterprise number or director ID/passport number

CONTINUE TO SEARCH

HOW-TO VIDEOS

watch our how-to videos to guide you in filing transactions or retrieving documents

WATCH VIDEOS

SOCIAL MEDIA

follow us on social media to interact with us and to get the latest updates



SUPPORTED BROWSERS



You are here: CIPC eServices » Login

Login to CIPC eServices

Customer Code

STEL

Customer Password (case sensitive)



Enter security code displayed above. (case sensitive)

Tick to accept the [CIPC Terms & Conditions](#)

LOGIN



FORGOT PASSWORD

Before you login make sure you have a **valid email address**, you will not be able to transact if you don't have one. You can register for a free email address at [GMail](#).

RESET PASSWORD

- To reset your password, visit the website <https://www.bizportal.gov.za>
- Click on Login on top of the page, and then on Reset Password.
- Type your ID number and click on Continue.
- An OTP will be sent to your email and cell number. Provide the OTP and reset your password.

Kindly note that the same password is used to log into E-services, New E-services and BizPortal.

If you experience challenges with login in to the CIPC system or your cell phone number is incorrect, follow the following manual process:

1. Please click [here](#) or use the link <https://enquiries.cipc.co.za>
2. Click on Password reset.
3. Complete the required fields, and attach certified ID copy (not older than three months).

Foreign nationals must follow the manual password reset process above, but provide a certified passport copy instead of ID copy.

Login with Customer Code and Password

If you have forgotten your password select forgot password

If your customer code is outdated first update via resetpass@cipc.co.za

Select the Service

You are here: CIPC eServices » Home » Transact



| | | | | | |
|---|---|---|---|---|---|
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|  |  |  | | | |

Click on
Transact

Click on More
Services

Select the Service



Business Registration

- + Name Reservation with Association
- + Foreigner assurance
- + Prospectus
- + External Company Registration
- +

Company and Close Corporation



Business Maintenance

- + Director amendments
- + Change Contact Details
- + Disqualified Director Register
- + Compliance Checklist
- + Company/CC Voluntary Deregistration



+ AR Deregistration Letters

Select Companies / CC Voluntary Deregistration

Terms and Conditions

Voluntary Deregistration of a Company or Close Corporation

Terms and Conditions

Submitting false information to the CIPC is a criminal offense under 214 of the Companies Act and may result in withdrawal of your application and possible criminal prosecution.

A company or close corporation may only apply for voluntary deregistration if:

- The company or close corporation has ceased all business operations and has no assets, or
- Due to inadequate assets, there is no reasonable probability of liquidation. This includes cases where the entity never traded and has no outstanding liabilities.

Before continuing, ensure that:

- All affairs of the company or close corporation have been properly finalized.
- Directors and members understand that they may be personally liable for any unresolved matters after deregistration.

Due to the legal conditions for voluntary deregistration, a creditor, or service provider or other third party cannot apply on its behalf for deregistration without a mandate from the company or close corporation itself.

Step 1: Successful submission of the application updates the entity's status to Deregistration Process.

Step 2: Notifications are issued to all active directors, members, and other stakeholders, allowing for objections before final deregistration.

Final deregistration will only occur if no valid objection is received within the prescribed period.

Mandate

By clicking on I agree, you are confirming that you have the necessary mandate in terms of Companies Regulation 168(4) to submit the voluntary deregistration application with the CIPC on behalf of the company or close corporation, and that all information submitted, is true and correct.

I Agree

CONTINUE

IMPORTANT: Read the Terms and Conditions and confirm that you agree to it and that you have the mandate to submit

Terms and Conditions

Conditions for the company and close corporation voluntary deregistration application:

- Submitting false information to the CIPC is a criminal offense in terms of section 214 of the Companies Act and will result in the withdrawal of the filings and possible criminal prosecution.
- A company or close corporation may only apply for voluntary deregistration if:
 - The company or close corporation has **ceased all business operations** and **has no assets**, or
 - Due to inadequate assets, there is **no reasonable probability of liquidation**.
 - This includes cases where the entity **never traded** and has **no outstanding liabilities**.

Terms and Conditions

- Before continuing, ensure that:
 - All affairs of the company or close corporation have been properly finalized.
 - Directors and members understand that they may be **personally liable** for any unresolved matters after deregistration.

Mandate

- Mandate: Bly clicking on I agree, you are confirming that you have the necessary mandate in terms of Companies Regulation 168(4) to submit the voluntary deregistration application with the CIPC on behalf of the company or close corporation, and that all information submitted, is true and correct.

Note:

Directors of companies and members of close corporations may be held personally liable for any outstanding matter in his/her personal capacity even if the company or close corporation is finally deregistered. It is the directors and members responsibility to ensure that all matters are finalized by the company or close corporation before deregistration.

By clicking the continue button, you agree to the above disclaimer.

CANCEL

CONTINUE

New Application



Start a New Application



Available Services

New Voluntary Deregistration



FREE

Voluntary Deregistration Objection



FREE

Click New
Voluntary
Deregistration

NEW APPLICATION

Start a New Application

Enterprise Number Search

Type in Enterprise Number

+

•

?



Use Full
Registration or
Short version

If there is an existing application for the company or close corporation that has not been finalized, a validation error will appear to state that application is pending. Select the relevant application from pending applications and complete the process.

Confirm Detail

Enterprise Confirmation

Enterprise Number:

2022/700035/07

Type:

Private Company

Name:

GHFR SWEATSHOP

Status:

AR Deregistration Process

Director Information

| NAME | IDENTIFICATION | CELLPHONE | EMAIL | TYPE |
|-----------------------------|------------------------|------------|-------------------|----------|
| HAYLIE DELPORT | 7101*****083 | 082****881 | HD*****@GMAIL.COM | Director |
| TEBOGO JOHN MAKAMA MASAKALE | Invalid Identification | 082****334 | TE*****@GMAIL.COM | Director |

Note: It is hereby confirmed that CIPC has the correct contact details of the directors of the company or members of the close corporation on record and not that of their service providers, intermediaries, representatives or other persons to allow confirmation from them that they agree to the deregistration.

If the contact details are not correct, first proceed to do CoR39, or CK2 to update such before proceeding with the deregistration application.

CONFIRM

DECLINE

Confirm:

1. Enterprise Detail
2. Contact Details
3. Directors or members have resolved all matters of the enterprise

Submit a New Application

Industry:

SELECT INDUSTRY TYPE

BUSINESS ADDRESS IN SOUTH AFRICA

Street Address:

Enter a location *

Country:

South Africa *

Province:

SELECT PROVINCE *

Town/City:

Suburb:

Postal Code:

Confirm Assets and Liabilities

Does the entity have any outstanding assets or liabilities? Yes No

Has the entity ceased all operations but is unable to liquidate due to insufficient assets? Yes No

Does the entity own any immovable property? (e.g., land or buildings)? Yes No

Does the entity own any movable property? Yes No

Does the entity have any outstanding liability with a bank, other financial institution, SARS, municipality, or any other organization or business partner? Yes No

Is the entity holding any shares or securities? Yes No

Is there any pending litigation against any other enterprise or natural person, or against the company or close corporation itself? Yes No

Are all statutory obligations of the entity, in terms of the Companies Act, the Close Corporations Act, or any other applicable legislation, up to date? Yes No

Note:
Directors of companies and members of close corporations may be held personally liable for any outstanding matter in his/her personal capacity even if the company or close corporation is finally deregistered. It is the directors and members responsibility to ensure that all matters are finalized by the company or close corporation before deregistration.

By clicking the continue button, you agree to the above disclaimer.

CANCEL

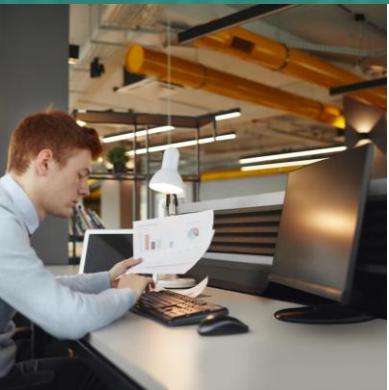
CONTINUE

Capture:

1. Industry from drop down
2. Address at the time of applying for deregistration
3. Assets and Liability Checklist

Even if outstanding assets or liabilities will be able to continue BUT Directors or members are held personally liable even after final deregistration

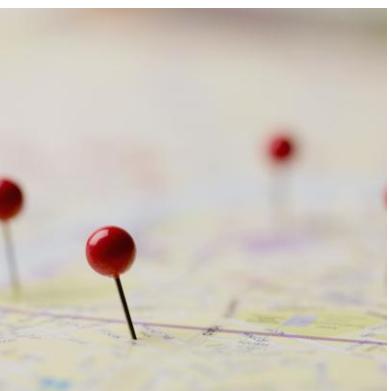
Verification and Data Capturing



Confirm Company Details

Verify company and contact information accurately to ensure proper communication for deregistration consent.

If not up to date, CoR39 or CK2 before continuing.



Location Verification

Use digital maps to confirm the physical address and geographic coordinates during deregistration.

Use the physical address at the time of applying. Don't need to update first if not the same.

Must be the physical address where the majority of the administration occurs.



Assets and Liabilities Checklist

Complete checklist to ensure all financial matters are settled and directors accept responsibility.

Since directors and members carries liability, and customer must accept disclaimer if No is selected application will still go through.

Submit Application

Note:

Directors of companies and members of close corporations may be held personally liable for any outstanding matter in his/her personal capacity even if the company or close corporation is finally deregistered. It is the directors and members responsibility to ensure that all matters are finalized by the company or close corporation before deregistration.

By clicking the continue button, you agree to the above disclaimer.

CANCEL

CONTINUE

Confirmation of consent

Select director or members to receive OTP

| NAME | IDENTIFICATION | CELLPHONE | EMAIL | TYPE | SELECT |
|-----------------------------|------------------------|------------|-------------------|----------|--------------------------|
| HAYLIE DELPORT | 7101*****083 | 082****881 | HD*****@GMAIL.COM | Director | <input type="checkbox"/> |
| TEBOGO JOHN MAKAMA MASAKALE | Invalid Identification | 082****384 | TE*****@GMAIL.COM | Director | <input type="checkbox"/> |

CANCEL **CONTINUE**

Application Status

Your application has been submitted successfully for Reference Number **60000031187**.

Application Next Steps

OTP's will be required for selected directors or members – a minimum of 50% of the active directors or members must consent via OTP.

OK

50% of active directors or members must consent via OTP

Select the directors or members who consented

OTP Verification

Application Section:

Please select an option below:

Go to OTP (Finalise application)

PROCESS

OTP Approval

| IDENTIFICATION | DIRECTOR | EXPIRY | CONSENT |
|----------------|----------------|------------|---|
| 7101*****083 | HAYLIE DELPORT | 25/11/2025 |  |

RESEND OTP INFORMATION

CANCEL **SUBMIT**

OTP Approval Member Information

MEMBER INFORMATION

Identification:

Director:

HAYLIE DELPORT

Number:

OTP INFORMATION

Please supply either SMS or Email verification below:

SMS OTP:

Email OTP:

VERIFY OTP

50% of active directors or members must consent via OTP

Either click on emailed link or click on transaction from dashboard

Either e-mail or SMS OTP required

Commencement of Deregistration

OTP Approval

| IDENTIFICATION | DIRECTOR | EXPIRY | CONSENT |
|--|----------------|------------|---|
| 7101*****083 | HAYLIE DELPORT | 25/11/2025 |  |
| INFORMATION | | | |
| OTP has been successfully verified. Please check your email for more instructions. | | | |

Placed into
Voluntary
Deregistration
(08) ONLY upon
OTP verification

Emails are sent
to applicant and
all active
directors and
members to
confirm
commencement
of voluntary
deregistration

Objection



Completion and Objection Process

- After OTP verification, stakeholders have a limited time to raise objections before finalization occurs automatically.
- If no objections arise, the system finalizes deregistration and allows document downloads from Historical Applications section.
- For objections, users submit details and evidence via a new application, which is reviewed by the back office.
- This structured process offers stakeholders a fair chance to contest deregistration decisions effectively.

Completion and Objection Process

Disputes between company and objector must be finalised between themselves – CIPC will not get involved. Once dispute is resolved, a new voluntary deregistration application can be submitted.

- Companies Tribunal
- Or any other forum based on the legislation that was contravened

Period of objection/between start of deregistration and final deregistration

Minimum 20 business days but will start with 2 months for customers to adapt to new shorter period.

Start a New Objection

Available Services

New Voluntary Deregistration

 FREE

Voluntary Deregistration Objection

 FREE



Select Voluntary
Deregistration
Objection

Read and accept
Terms and
Conditions and
Mandate



Start a New Objection

Company/CC Objection Voluntary Deregistration

NEW OBJECTION

Historical objection application

| REFERENCE NUMBER | OBJECTION DATE | STATUS | ENTERPRISE NUMBER |
|------------------|----------------|---------------------|-------------------|
| 60000030942 | 09/11/2025 | OBJECTION SUBMITTED | K2011113160 |
| 60000030692 | 28/10/2025 | OBJECTION REJECTED | K2022052216 |
| 60000030822 | 04/11/2025 | OBJECTION APPROVED | K2023000006 |
| 60000030691 | 28/10/2025 | OBJECTION SUBMITTED | K2022700032 |

Enterprise Number Search

Type in Enterprise Number



Use Full Registration or Short version

If there is an existing objection it will reflect under Historical objection application.

Start a New Objection

Company/CC Voluntary Deregistration

History Objection Applications > Enterprise Search > Document



Objection Reason:

Characters remaining: 256

Supporting Documentation

| DOCUMENT NAME | ENTERPRISE NUMBER | DOCUMENT TYPE | REMOVE |
|---------------|-------------------|---------------|--------|
|---------------|-------------------|---------------|--------|

No documents available

NEW DOCUMENT

BACK

CONTINUE

GUIDANCE

- Documents to be provided in PDF format
- Documents max size of 3MB

Supporting Documentation

- Certified ID, mandatory

Back

Revert to the previous section by selecting Back

Continue

Proceed to the next section by selecting Continue

Indicate objection reason

Indicate the nature of person objecting

Load supporting documents:

1. Certified ID or passport of objector
2. Evidence to support the reason for objection

Self Service Download



Self Service Access to Documents for Customers

Historical Applications

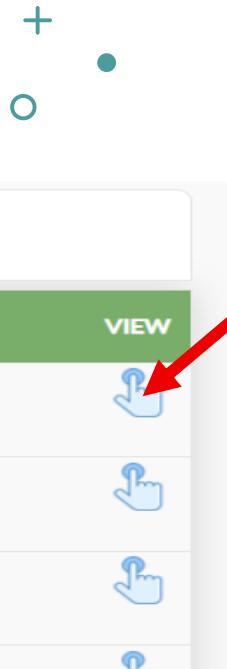
| DATE | REFERENCE | ENTERPRISE NO | STATUS | VIEW |
|------------|-------------|----------------|--------------|---|
| 21/11/2025 | 60000031199 | 2011/113066/07 | OTP VERIFIED |  |
| 21/11/2025 | | 2017/663050/12 | DRAFT |  |
| 21/11/2025 | 60000031198 | 2022/700046/07 | SUBMITTED |  |

Application Section:

Please select an option below:

Go to OTP (Finalise application)
 Download Documents (Download Confirmation Letter)

PROCESS



- Applicant, active directors or members can access letters from self service option – click on transaction and then Go To Documents
- After six months will be charged R30.00

Manual Deregistration v Electronic Deregistration



Manual Deregistrations v Electronic Deregistrations

- How to tell the difference
 - If date of commencement of deregistrations is before 5 December it is under the old system
 - Anything after 5 December 2025, is the new system
- Free Enterprise Search on BizPortal / History will reflect the date of being placed into deregistration
- Enhanced communication under the new system which is not available under the manual
- Reference numbers on documentation will commence with a 6.

Manual Deregistrations v Electronic Deregistrations

Block on electronic deregistration service

- If already in deregistration process (08), will not be allowed to submit under new process – system block
- Existing voluntary deregistrations must be completed under the old system

Block on manual deregistration service

- Cannot submit a deregistration application if already in deregistration – legacy system and duplicate application may be accidentally processed

Service standard under the old system is still 4 months from date of placing it into deregistration.

Enquiries and Resources



Manual Deregistrations v Electronic Deregistrations

Follow the CIPC enquiry process - enqderegistrations@cipc.co.za

Deregistrations@cipc.co.za is blocked for new incoming applications and auto reply to use new system

Resources:

- Release notice
- Step by step guide
- Guidance notes on right hand side of screens

Resources

Practice note 2 of 2012 withdrawn

Release Notice

Step by step guide

FAQs

Webinar



QUESTIONS?

