



Companies and Intellectual  
Property Commission

a member of **the dtic** group

## CUSTOMER NOTICE 03 OF 2026

### DELAYS IN COMPANIES AND CLOSE CORPORATIONS RE-INSTATEMENTS CARD PAYMENTS

The Companies and Intellectual Property Commission (CIPC) is aware that some customers are experiencing challenges when making card payments for reinstatement applications.

If your payment status reflects “Pending Payment”, please **do not** submit another reinstatement application. Duplicate submissions may result in multiple payments and duplicate filings.

Please allow up to 24 hours for the system to update. Before taking any further action, first confirm with your bank whether the funds have been deducted.

If the funds have been deducted and 24 hours have elapsed, please contact the reinstatement team at [EngReinstatements@cipc.co.za](mailto:EngReinstatements@cipc.co.za), ensuring that all relevant details are included.

We apologise for the inconvenience and thank you for your patience and understanding.

Yours sincerely,

**Adv RW Voller**

**Commissioner: CIPC**

21 Jan 2026