



Companies and Intellectual
Property Commission

a member of **the dtic** group

CUSTOMER NOTICE 20 OF 2026

INTRODUCTION OF LIVE CHAT SUPPORT

Dear valued customer

We are pleased to announce the launch of a new Live Chat channel to enhance support services and improve customer experience.

The Live Chat service allows customers to connect with our support team in real-time for quick, convenient assistance with their queries.

What you can expect from Live Chat:

- Instant responses to your inquiries
- Efficient and convenient support
- Assistance with general queries and guidance

You can access Live Chat through our official website during operating hours.

We remain committed to improving your customer experience and providing accessible, reliable service.

Thank you for your continued support.

Yours faithfully

Rory Voller

Signed by Rory Voller, RVoller@cipc.co.za

09/04/2026 13:39:00(UTC+02:00)

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Adv. Rory W Voller

Commissioner: CIPC