



Companies and Intellectual
Property Commission

a member of **the dtic** group

CUSTOMER NOTICE 30 OF 2026

MANDATORY USE OF CASE MANAGEMENT SYSTEM: DISCONTINUATION OF EMAIL SUBMISSIONS

Following the successful implementation of the CIPC Case Management System (CMS) on 27 March 2026, the Commission hereby formally notifies all stakeholders of the discontinuation of email-based submissions.

Effective 31 May 2026, the following email addresses have been permanently decommissioned and will no longer be monitored:

- Cor135.1complaints@cipc.co.za
- independentreview@cipc.co.za;
- RI@cipc.co.za;
- s62report@cipc.co.za;
- BOEnforcement@cipc.co.za
- businessrescue@cipc.co.za

All complaints, statutory submissions, service of legal documents, and related correspondence must henceforth be submitted exclusively via the CIPC Case Management System.

Access to the CMS

The system is available at <http://case.cipc.co.za>

Users may also access the platform via the CIPC website by selecting the “Proceed” option on the CMS portal.

Important Notice

Please be advised that:

- Submissions sent to the discontinued email addresses will not be processed
- The CMS serves as the sole official channel for case-related submissions and tracking

- The platform provides enhanced traceability, security, and improved turnaround times

We trust that this transition will support more efficient service delivery and improved engagement with the Commission.

Adv. Rory W Voller
Commissioner: CIPC
...../06/2026