

CUSTOMER NOTICE 50 OF 2026

INTRODUCTION OF GEOLOCATION FUNCTIONALITY FOR COMPANY AND CLOSE CORPORATION ADDRESS CHANGES

The Companies and Intellectual Property Commission (CIPC) continuously aim to improve its services and improve the quality and integrity of information maintained in its registers. As part of these initiatives, CIPC has introduced geolocation functionality to the Company and Close Corporation (CK2) address change (CoR21.1 and CK2) services.

The enhancement enables customers to capture standardised address information based on the real location of a company or close corporation physical address. This will improve the accuracy, standardisation and traceability of registered companies and close corporation's physical address by linking them to their actual geographic location rather than relying solely on textual address descriptions that may be incorrect or outdated.

What does this mean for customers?

When submitting a CoR21.1 or CK2 address change, customers will not be able to change the information that is prepopulated when the first line of the address is captured on the service. It will be automatically generated and "pinned" to the real-world location where the company or close corporation finds itself.

Customer new to the geolocation function service should note that the physical address is prepopulated as the address field is captured – the populated information cannot be changed since the prepopulated information is blocked. This is to ensure that the real-world location or pin is determined, instead of what a physical document indicates it is to be.

Please note that provincial, town and city boundaries may change over time, while street and postal codes used by different organisations may not be updated accordingly. Minor differences in street codes or province labels may therefore occur, provided the registered address can be geographically located or "pinned".

To ensure that address are aligned to the new standard, business owners are requested to update the physical address via this service. As CIPC continues to modernize its services and data capabilities and strengthening its compliance and enforcement capabilities updating this information to the set standard will become more important.

For further clarification and assistance, kindly contact the CIPC on www.cipc.co.za enquiries.

Yours sincerely,

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