

CIPC MEDIA RELEASE 5 of 2014
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NEW WAYS OF WORKING IMPACT ON SO CALLED “RUNNERS”

CIPC has been informed that the “voluntary union”, which appears to be an association of “runners” outside of the CIPC building, is planning to protest the implementation of the new CIPC business processes, including the removal of the drop off box that was used to receive manual supporting documents.

The CIPC has created a paperless environment in its back office to limit the opportunities for rent seeking and arrangements to process documents faster for a fee.

The CIPC was in the news recently about the experience of DA MP Mr Hill-Lewis on a visit to the CIPC offices in which a runner approached him and made statements of insider contacts and quicker transacting. These “runners” often mislead clients and charge exorbitant fees.

Members of the “voluntary union” are now applying pressure on the CIPC to retain manual processes (which encourages rent seeking) and are planning a march to demonstrate against CIPC service on Wednesday, 08 October 2014.

The CIPC still receives manual documents by mail and these are scanned and emailed to the back office. Clients who are not comfortable with electronic transacting can visit the CIPC self service centers for assistance.

CIPC condemns illegal and irregular activities and we encourage anyone who is experiencing this to notify the CIPC via the fraud alert on the CIPC website.

Issued by:

Ms Astrid Ludin

Commissioner: CIPC