

## Password Reset Request Form

Customer code: \_\_\_\_\_

Surname : \_\_\_\_\_ Name: \_\_\_\_\_

e-Mail Address where new customer password must be emailed to: \_\_\_\_\_

Cell Phone : \_\_\_\_\_ Tel Number: \_\_\_\_\_

ID number : \_\_\_\_\_

Physical Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ Postal Code: \_\_\_\_\_

Postal Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ Postal Code: \_\_\_\_\_

I hereby request that my password be reset for the following reason: \_\_\_\_\_

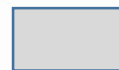
\_\_\_\_\_

\_\_\_\_\_

The following documents are attached:

Certified ID document of customer code holder

(Certification not older than 3 months) - date of certification must be readable)



Any previous customer codes? Yes / No \_\_\_\_\_

List all customer codes previously used by customer : \_\_\_\_\_

If more than one customer code, indicate code that must be active: \_\_\_\_\_

Code to be de-activated : \_\_\_\_\_

Amount of Money (Balance) in account that need to be de-activated? \_\_\_\_\_

If Company Secretary resigned and new Company Secretary appointed, the following is required:

- ID Copy of new Company Secretary
- ID Copy or Resignation Letter of Previous Company Secretary
- Affidavit confirming that resignation of previous customer code holder, indicating that customer code belongs to company and not to individual, signed by one of the active Directors of the company

I hereby undertake to sign in to the customer code within 24 hours of receiving the code and update my profile to the latest updated information.

\_\_\_\_\_  
Signature of owner of customer code

\_\_\_\_\_  
Date